

Thursday 23 February 2023

PROVIDER BULLETIN

KEY DATES FOR YOUR DIARY

- March 2023 – BCA Digital Month

Upcoming events can also be viewed in the [Events Calendar](#) in the Provider Zone!

CAPACITY TRACKER CHANGES

A number of changes are coming to Capacity Tracker next week:

Provider Information

Questions about the Autumn 2022 Covid booster will be removed
Care homes will be able to indicate if they provide female-only and male-only units

Enhanced Search Functionality

Users will be able to search for vacancies where this information has been updated in the last 48 hours

People working in discharge teams will be able to download a spreadsheet that shows the results from this page

Report Changes

Vaccination - removal of Covid Autumn Booster data
ASC Homecare Collection - removal of Covid Autumn Booster data
Unavailable for Admissions - ability to download a spreadsheet version of the report

SKILLS FOR CARE PODCAST

The care exchange | Episode 5 – It doesn't matter the colour of the cat...

In our latest podcast, we talk about compassionate leadership with Rosemary Pavoni who is a retired registered manager. She believes that "It doesn't matter the colour of the cat as long as it catches the mouse" – in other words, it doesn't matter why you practice compassionate leadership as long as it achieves its goal.

Rosemary talks about her career and how she learnt that compassionate leadership is crucial in staff wellbeing, retention and in creating safe supported cultures. She discusses learning from mistakes, the importance of learning and development for new managers and how she misses being part of a team.

You can listen via our [website](#) or download it where you get your podcasts.

Skills kitchen



What do we do?

We are an exciting new daycare service provider for adults with learning disabilities & autism. Building confidence & independence through learning & improving kitchen skills while building social skills by cooking & eating together. Sessions run 9am - 4pm Monday to Thursday.



Where is it?

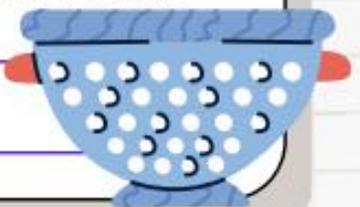
Salts Hub at the Playing Fields, Victoria Road, Shipley, BD18 3LA
Detailed directions & public transport info on website.
Working towards wheelchair access .



Contact us

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AMPLIFY PROGRAMME UPDATE

AIM 7: Celebrate our diversity – acting as one and enhance our shared value proposition as employers of choice.

Follow this [LINK](#) to read about the upcoming workshops and webinars that aim to celebrate our differences and combat discrimination as LGBTQ+ History Month continues and we approach International Women's Day/Month. Plus much more!

DO YOUR STAFF KNOW THERE IS FINANCIAL HELP AVAILABLE TO THEM?

Everybody is feeling the pinch, care workers too. We really need your help so that all the staff you employ know they can apply for a crisis grant if they meet the eligibility criteria. They need to currently be employed in adult social care in the district and live there. If they've had a sudden or unexpected loss of income, or a sudden illness or injury, a relationship breakdown or an unexpected cost which impacts on their ability to work within the care sector they may be eligible for a grant.

City of Bradford Metropolitan District Council have partnered with the care workers' charity to provide crisis grants to care workers living and working within the city of Bradford Metropolitan District (the district) area.

Crisis grants aren't required to be repaid

Crisis grants are available to help with daily living expenses; replacing white goods; essential household items; moving costs; car repairs; fees to prevent eviction; bankruptcy and debt relief order (DRO) application fee.

If you let all your staff know that there is help available, before they ask, then we may also be able to help those who weren't aware that help is available.

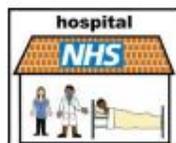
There is more information about what can be funded here: [Bradford grants - the care workers charity](#) and they can also email grants@thecwc.org.uk

HELPING YOUR RESIDENTS TO VOTE IN THE LOCAL ELECTIONS

It is likely that a number of care home residents, who wish to vote in the local elections, will not have photo ID. This has now become a requirement to attend and will mean that there is support needed to apply for a Voter Authority Certificate. The person will need a recent electronic photograph and National Insurance number / birth certificate / bank statement to apply online.

Please access the guidance document for full details. [Apply for photo ID to vote \(called a 'Voter Authority Certificate'\) - GOV.UK \(www.gov.uk\)](#)

Do you have a learning disability? Don't miss out: get better healthcare now.



Tell the hospital you have a learning disability. You will be offered the support you need to make things easier, like:



a flag on your notes



extra time and support during your appointment



a red bag and hospital passport for when you come to hospital

To find out more, speak to the hospital, or the Learning Disabilities Team on:



Telephone: 01274 364706 or
Email: safeguarding.adults@bthft.nhs.uk

Working together
making a difference

THE VIP RED BAG

The VIP Red Bag is for all the important information about you so healthcare staff know how to treat you best. To view the VIP Red Bag leaflet use this [LINK](#). To view the feedback form use this [LINK](#). To view a list of items you may want to take to the hospital use this [LINK](#).

BCA'S FEBRUARY NEWSLETTER

This month's newsletter will focus on Digitising 2023.

A Digital Month will take place next month, throughout March, where you can hear about the latest digital innovation and technologies supporting social care. Attend our free webinars to learn how you can start digital journey!

Don't forget to book onto the webinars - you will then receive the Zoom/MS Teams joining links - If you're having any issues booking onto a webinar or would like more information, please email admin@bradfordcareassociation.org

Once you have opened the newsletter via the link below. You can go directly to a section of interest by clicking on the small grey square with white lines, in the bottom right of your screen.

Feb Newsletter - <https://sway.office.com/lwK3fVv4n38KsBNb?ref=Link>

LEEDS CITY COUNCIL PROVIDER BULLETIN

You can access their bulletin with this [LINK](#). Although some information is specific to Leeds there is still lots of great content.

RECRUITMENT AND RETENTION

We all know that recruiting the right people and keeping them, is an essential part of growing a care business. But, in an industry known for stressful shifts, hectic schedules and tight margins - hiring and retention isn't easy.

To help support the industry with this challenge, Birdie have created [step-by-step worksheets for attracting, hiring and onboarding outstanding care professionals.](#)

To create these guides, birdie connected with recruitment experts, spoke to birdie partners, and uncovered the ways birdie technology can help. All this research has been written up into free worksheets.

These worksheets are best for:

CEOs, business and franchise owners looking to recruit and retain top quality care professionals to strengthen the foundation of their business

Care Managers looking to support their existing care teams and keep them motivated and successful in 2023

What you'll learn:

Tips, tricks and tools from industry experts

Step-by-step guides to attracting, hiring and onboarding new care professionals

An exclusive calendar for care businesses to help retain good people

Insider ways to use birdie to recognise and support your top performers

We hope you find these worksheets useful. They are free to download from Birdie once you have entered the provider details.

STOMP & STAMP



Do you care for or work with people with learning disabilities who are prescribed psychotropic medications?

- Do you want to find out more about STOMP, STAMP & why medication reviews are important for people?
- Do you want to find out about alternatives to medications?

BDCFT is providing free training via Microsoft teams to anyone supporting or working with people with learning disabilities across the Bradford district about STOMP & STAMP - please contact victoria.donnelly@bdct.nhs.uk to book onto one of the dates identified below.

Thursday 8th June 2023 - 10 am – 12

Wednesday 21st June 2023 6.30 pm – 8.30 pm

Thursday 20th July 2023 9.30 - 11.30 am

We support

STOMP

Stopping over-medication of people with a learning disability, autism or both

DON'T MISS OUT!

DIGITAL MONTH

March 2023 - Digital Month
Inviting all Care Providers

Hear about the latest digital innovation and technology supporting social care. Attend our free webinars to learn how you can start your digital journey.

- Hempsons - GDPR & Subject Access Requests
- NHSmail
- Digital Care Records
- Falls Technology
- Telemedicine
- GDPR / NHS DSPT

....and many more!

[Click here for more info & book](#)

[Click here to book onto webinars](#)



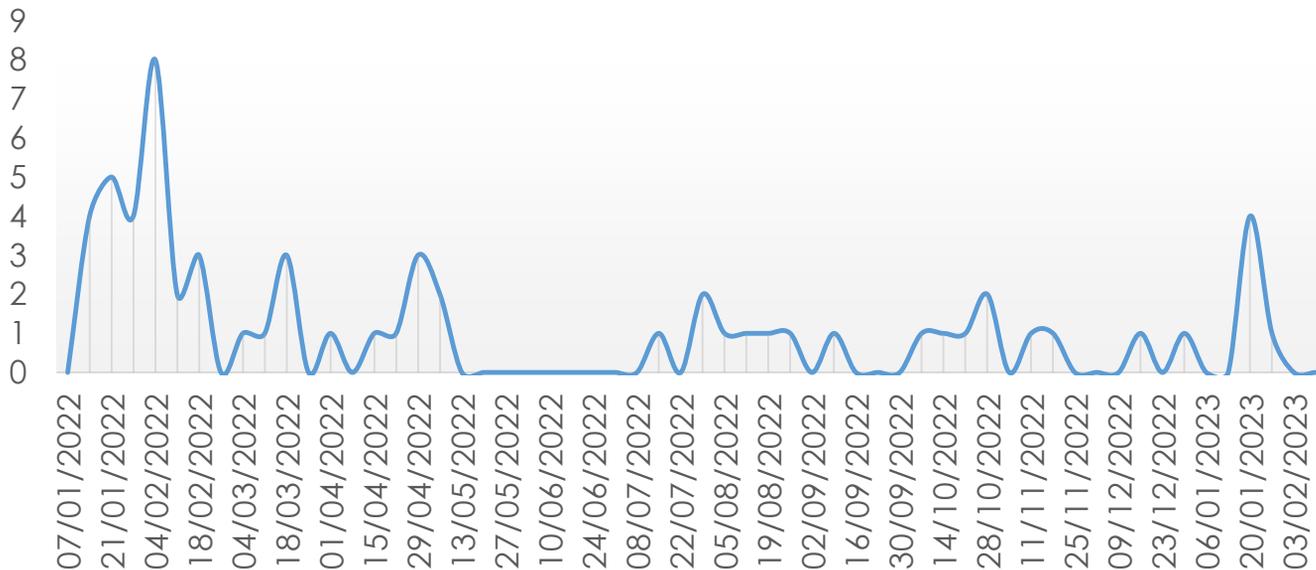
admin@bradfordcareassociation.org

BCA
Bradford Care Association

BRADFORD CARE HOMES WEEKLY COVID-19 TRACKER

Please find the data below on Care Homes in the Bradford District for your information. The following data has been provided by the Council's Senior Management Team in the Contract and Commissioning Team.

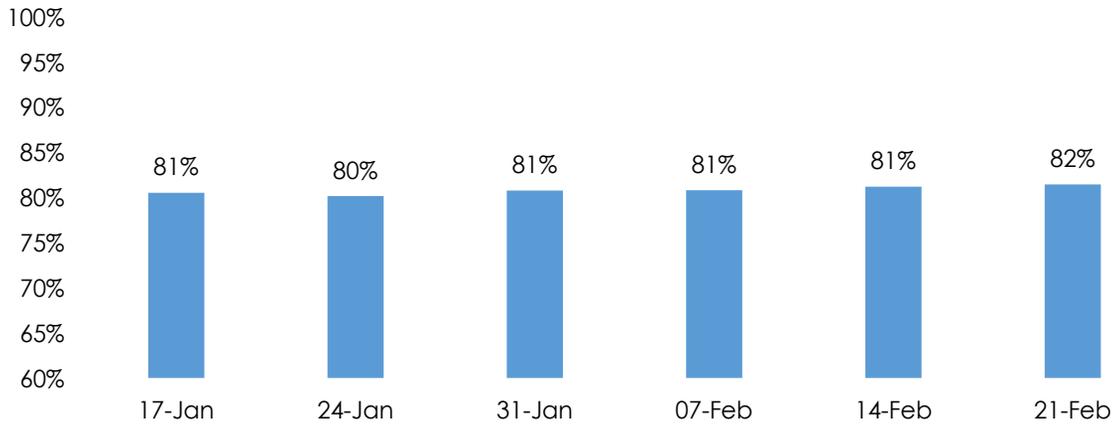
Registered Covid 19 Deaths in Care Homes by Week Ending Date



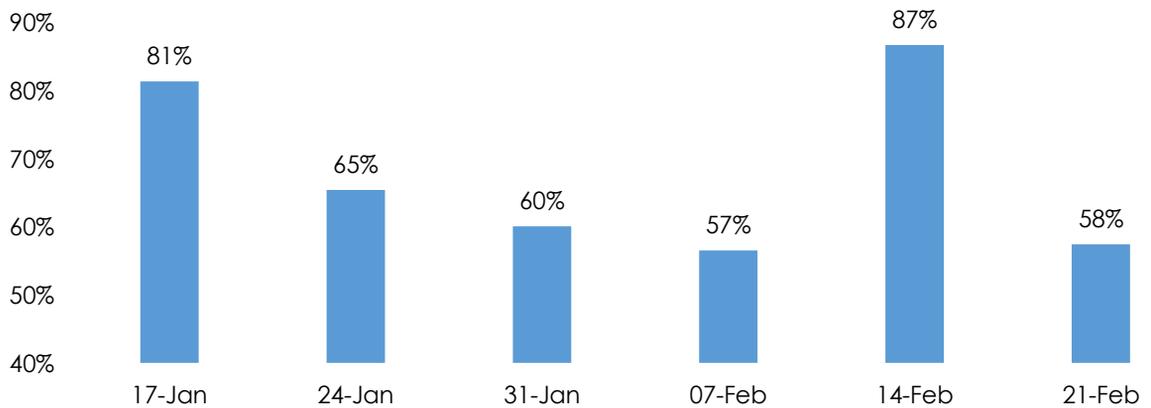
Number of Covid-19 Infections



Bradford Care Home Occupancy Rate



Bradford Care Home Completed Tracker in last 7 days



Data	Latest	Change
Deaths	0	0
Infections	107	44
Outbreaks	Not available	Not available
Occupancy	82%	1%
Tracker completed	58%	-29%

Data Sources:

Weekly Deaths, Office National Statistics.

Covid Infections, Occupancy and Tracker, NESC Capacity Tracker.

Outbreaks, HPT Bradford