

To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England.

Thursday 5 January 2022

PROVIDER BULLETIN

KEY DATES FOR YOUR DIARY

Tuesday 10th January – Oral Health Training For Those Supporting People With Learning Disabilities And Autism

Tuesday 10th January - Immedicare Missed Doses & Refused Medications

Tuesday 24th January– MIND Resilience Workshop

Upcoming events can also be viewed in the [Events Calendar](#) on the Provider Zone!

SAFE SPACES – CRISIS SUPPORT SERVICE

If you need urgent support with your mental health call **First Response** on 0800 952 1181 to access crisis support service **Safe Spaces**. Distress could be severe anxiety or panic attacks, suicidal thoughts, intense depression or feelings of disassociation.

Anyone aged 7 and over living in Bradford District and Craven can access support from Safe Spaces.

One-to-one, same day support over the phone or in-person at our Bradford and Keighley Hubs
Drop-ins across Bradford District and Craven
Overnight stay for children & young people aged 7-17

For full details of Safe Spaces crisis support service please visit www.thecellartrust.org/what-we-do/crisis-support or www.mindinbradford.org.uk/support-for-you/safe-spaces/

COST OF LIVING CAMPAIGN - WARM HOMES TOOLKIT

Bradford District and Craven Health and Care Partnership, Bradford Council, Community Action Bradford & District (CABAD) and voluntary and community sector partners have launched a campaign which aims to support people through the cost of living crisis.

This month's social media focus is on keeping warm and we need your help to reach everyone across Bradford district and Craven, highlighting the resources available to help them. This toolkit provides you with the information to help promote the resources available.

Click [HERE](#) to view the warm homes toolkit.

INFORMATION FOR: ALL PROVIDERS

BRONZE, SILVER, GOLD AND PLATINUM AWARDS FOR COVID-19 BOOSTER VACCINATIONS

The Contract and Quality Team is again introducing Bronze, Silver, Gold and Platinum awards for Care Homes and Home Support Providers based on the uptake of the Covid-19 Boosters amongst staff members.

Providers that receive the Gold or Platinum award will receive a letter of commendation from Iain Macbeath, Strategic Director of Health and Wellbeing, and Sarah Muckle, Director of Public Health, at Bradford Council.

The Covid-19 Vaccination Figures are based on data from Capacity Tracker therefore it is crucial that you update regularly.

There is no deadline for these awards. Should your service become eligible for a higher award, we will issue your new award once the uptake of staff evidence stated above is submitted. To find out more about the Capacity Tracker, please visit [HERE](#).

Please note that the figures on the Capacity Tracker do not differentiate between staff that are hesitant and those that are medically not eligible. If you have vaccinated all eligible staff, please email the Commissioning Inbox and we can update your rating on our records.

ORAL HEALTH TRAINING FOR THOSE SUPPORTING PEOPLE WITH LEARNING DISABILITIES AND AUTISM

Free 1 Hour Virtual Training Session

This online training will give practical advice on oral health conditions and the management and risk factors for dental disease typically impacting on the patient with learning disabilities and autism.

TRAINING DATES	
Tuesday 10th January 2023	13:00-14:00
Tuesday 7th February 2023	13:00-14:00
Wednesday 8th March	13:00-14:00

A certificate for one-hour Continuous Professional Development will awarded. To book your place or for further information contact: oralhealthtraining.ne@hee.nhs.uk.

Please click [HERE](#) to view the Oral Health Training poster.

STRATEGIC PRIORITIES RE-SET – BREAKFAST BITES SLIDES NOW ONLINE

As part of the latest phase of our Bradford District and Craven Health and Care Partnership strategic priorities re-set programme, we recently held breakfast bites sessions to highlight the progress made in our five priority areas, our focus for 2023-2024 and how your feedback is shaping the work in those five areas. The slides from the sessions are now available on our strategic priorities re-set page, which your welcome to read and share with your contacts and wider system colleagues. You can access the slides and all the information we've shared to date on our Bradford District and Craven Health and Care Partnership website <https://bdcpartnership.co.uk/our-strategic-priorities-re-set-programme/>. In the new year we will be updating our website so that it reflects the five priorities, with information on the current system transformation programmes being hosted within those priority areas. We'll keep you updated on progress.

FREE END OF LIFE CARE TRAINING

- Do you look after patients/clients and at the end of life? attend these as standalone sessions or attend all 4 areas:
 - Do you support patients/clients and those important to them to start to think about their care as they become less well?
 - Do you want to gain more skills and knowledge around end of life care and having those challenging conversations?

Free places are available for those who deliver personalised care across West Yorkshire, including health, social care and VCSE staff and volunteers who need to be able to deliver culturally competent personalised care, taking into account individual needs, preferences and circumstances.

The virtual interactive education sessions will focus on 4 key areas of end of life:

- Supporting personalised and advance care planning discussions at the end of life
 - Difficult conversations at the end of life
- Supporting carers to care for patients in last weeks and days of life
 - Bereavement and loss (including self care)

Facilitators: Palliative Care Clinicians and educators from St Gemma's Hospice will deliver the sessions

via zoom. All training will be delivered virtually via Zoom; you will need access to a PC with camera and

microphone; or laptop; or Smart Phone. Once you have booked on you will be sent further detailed

information for joining the session via zoom. If you have any questions, please email:

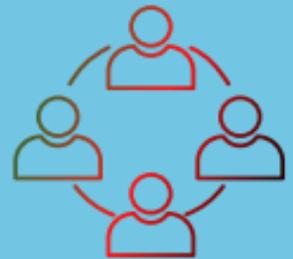
AUPCcourses@st-gemma.co.uk
www.st-gemma.co.uk/professional-development

To find out the dates and times for each session, please read the poster [HERE](#).

ACTIVITY COORDINATOR NETWORK

Why join the network?

- Support one another
- Showcase ideas and resources
- Learn from each other
- Hear from external speakers / organisations
- Monthly Meetings with other Activity Coordinator's
- WhatsApp Group - sharing ideas on the go



How to join the Activity Coordinator Network?

Email admin@bradfordcareassociation.org to join the network. You can then receive the Monthly Zoom Meeting Calendar Invites + be added to the WhatsApp Group



**For more information email:
admin@bradfordcareassociation.org**

PAYING ON PLANNED SERVICES

In these exceptional times, in an attempt to help ease the financial and administrative pressures, payments will be made on the planned level of service.

All providers with the exception of residential and nursing homes will be required to keep a record of the actual level of service provided and to supply that information via payment claim forms as soon as possible. Payments will be made on a scheduled basis based on the planned level of service rather than waiting for completed payment claim forms to be supplied. Adjustments to the planned service will be processed as soon as possible after the PCF is returned.

For non-residential providers, please can you update the Payments Team with the email address the electronic payment claim form should be sent to. Please supply the details to cca.payments@bradford.gov.uk For Residential and Nursing homes, payment claim forms will cease to be provided.

For the time being, Residential and Nursing home providers are asked to email details of all discharges or deaths to the Contracts Team as and when they occur to cca.contractsteam@bradford.gov.uk

RECORDINGS NOW AVAILABLE FROM BRADFORD & DISTRICT HEALTH CARE PARTNERSHIP CONNECTED ON ABILITY FESTIVAL

During 5-9 December, Bradford & District Health Care Partnership held the first ever Connected on Ability – Inspire and Enable Festival. We are now pleased to confirm that the recordings from all the sessions are now available on the Bradford District and Craven Health and Care Partnership website, please note some will not include the question and answer sessions. You can find out more about our festival and access the recordings here [Connected on Ability – Inspire and Enable Festival - Act as One \(bdcpartnership.co.uk\)](https://bdcpartnership.co.uk). Plans are already underway for connected on ability 2023, we'll keep you updated on progress!

LIVING WELL MENTAL HEALTH AND WELLBEING TRAINING PLATFORM

Access a range of **FREE** courses and resources on the Living Well mental health and wellbeing training platform, to learn about your own mental health and to support others. Designed to support your understanding and awareness in areas such as Low Mood, Stress, Improving Sleep and Suicide Awareness, as well as including tips and advice and further support.

Register online at www.livingwell.training

CNET 'HOW TO' WORKSHOPS

Following on from the launch of CNet's 'how to' booklets, CNet will be running two workshops in the new year based on the booklets thanks to funding from West Yorkshire Combined Authority and the West Yorkshire Violence Reduction Unit. The workshops are as below.

- How to Set Up a Community Group
Thursday 26 January 2023, 10am to 12:30pm at Cnet
- How to Fundraise & What Makes a Good Application
Thursday 2 February 2023, 10am – 12:30pm at CNet

The workshops are free and open to anyone living or working in the Bradford District. To book your place email saima@cnet.org.uk stating the sessions you wish to attend. Places are limited and allocated on a first come first serve basis.

To read the How to Setup a Community Group booklet, click [HERE](#).
To read the How to Fundraise booklet, click [HERE](#).

CARE ENGLAND'S SURVEY REQUEST FOR CARE PROVIDERS

Care England is deeply concerned over the future funding and workforce challenges facing Adult Social Care due to the lack of central government funding, and is seeking urgent care home and home care provider support by the 13th of January to help argue the case to government via the Sector Pulse Check 2022

Having partnered with Hft, a national charity, to deliver this year's Sector Pulse Check survey which previously focused on learning disability services only, Care England's involvement is expanding the scope of the survey to include older persons' care for the first time creating one of the most significant datasets for England Adult Social Care sector. The annual report will deliver vital data about the financial health of the adult social care sector and the challenges providers are facing. **It has never been more critical that providers engage to provide the key information and evidence essential to lobbying central government for additional support now! as our sector needs to evidence the severity of these issues and seek a resolution which we cannot do without your involvement.**

Please take the time to fill out as much of the survey as you can by the 13th of January, accessible [here](#). To help you prepare, you can find the list of questions prior to completing the online survey [here](#). We ask that the survey is only completed once per organisation and is aimed at a senior leadership or management level. If you have any questions, please contact loan Bishop at ibishop@careengland.org.uk.



Save the dates for 2023

MCN General Palliative Care Symptom Management and End of Life Care Workshops.

You will need to attend all 3 sessions.

The dates for 2023 are – 22nd March 2023,

29th March 2023, 5th April 2023

and then

18th October 2023,

25th October 2023, 1st November 2023.

All Sessions will be 9am -11am Venue TBC

This for people who look after palliative patients as part of their everyday jobs e.g. GPs, District nurses, care home staff, new starters to the hospice, hospital nurses

To reserve your place, please contact

Jasmeet.Panesar@bdct.nhs.uk

To read the workshop slides, please click

[HERE.](#)

CARE ENGLAND - VAT RECOVERY FOR CARE PROVIDERS

Care England is hosting a webinar on Thursday 19 January 2023 from 12-1pm, on the subject of the VAT-efficient provision of welfare services.

The webinar is aimed at raising awareness of how local authorities and the NHS can support care providers to restructure their organisations for the provision of welfare services to enable VAT recovery on publicly funded contracts. We are in increasingly challenging financial times due to the central government funding of adult social care on top of the cost-of-living crisis nationally. Restructuring the provision of welfare services is a solution to recover input VAT for care providers on Local Authority and NHS-funded contracts only, **which would add at least 3-5% to the bottom line and subsequently EBITDA with all VAT recoverable by the NHS or local authority.**

Care England will be joined by Grant Thornton UK LLP, who act as auditors to several local authorities, who will be presenting the webinar and will provide an overview of the VAT opportunity and answer any questions you may have. Grant Thornton has been working in collaboration with Care England to raise awareness of this opportunity for several years.

Not all local authorities and NHS bodies currently permit VAT recovery, however, close to 50% do, and as such we see a significant amount of additional funding which can be made available to help offset some of the cost pressures providers are facing now. The webinar is aimed at supporting the argument for VAT recovery in all local authorities and NHS areas.

We hope you will join this webinar or pass it on to colleagues within your organisation who you feel would benefit from attending and consider if this VAT opportunity is something your organisation would like to consider further. The webinar is not a sales opportunity, but instead an opportunity to raise awareness, share knowledge and provide an update on the current regulatory landscape. All materials will be shared after the session with those who are interested, together with contact details for Nick Garside and Emma Lomas of Grant Thornton UK LLP.

[To register, please click HERE.](#)



Building brighter futures
with people recovering from mental health problems

THE CELLAR TRUST FREE TRAINING

NEURODIVERSITY TRAINING

Dates: Various dates between December 2022 – March 2023

Book your free place here: www.eventbrite.com/cc/neurodiversity-training-1123539

INTRODUCTION TO COUNSELLING

Dates: Various dates between December 2022 – March 2023

Book your free place here: www.eventbrite.com/cc/introduction-to-counselling-skills-1318739

SELF-HARM TRAINING

Dates: Various dates between December 2022 – March 2023

Book your free place here: www.eventbrite.com/cc/self-harm-training-1258149

For practical hints and tips...

***and advice to help you
manage the increasing
cost of living visit
costoflivingbradford.co.uk***



#CostOfLivingSupport

INFORMATION FOR: ACCOMMODATION BASED SERVICES

ACUTE RESPIRATORY INFECTION RESOURCE PACK FOR CARE HOMES

Please click [HERE](#) to read the UKHSA Acute Respiratory Infection Resource Pack for Care Homes

Please note that this is a specific resource for care homes. National COVID-19 guidance is available for other settings, such as supported living and domiciliary care.

COVID-19, is a rapidly evolving situation, and guidance may change with little notice. This pack will be updated when national guidance on the management of outbreaks of influenza-like illness (ILI) in care homes is published. Once published, updated guidance will immediately supersede this resource pack. This resource pack will be added to the Care Home Resource pack which is currently being finalised.

IMMEDICARE VIRTUAL TRAINING SESSIONS

Immedicare are launching a range of training sessions in January and February that are available for all care homes that use the Immedicare service.

For details and the timetable for the training, please click [HERE](#) to open the attached information.

For information on how to register for the virtual training, please click [HERE](#).

If you have any questions regarding the training, please contact Angela at acunningham@immedicare.co.uk

INFORMATION FOR: COMMUNITY BASED SERVICES

QUARTELY HOME SUPPORT WORKBOOKS

The Contracts Team would like to kindly remind Home Support Providers to complete the Quarterly Home Support Workbooks in full. Capturing information in accordance with the service delivered over each quarter is essential. If you have questions regarding the Home Support Workbooks, please email CommissioningInbox@bradford.gov.uk.

THE COMMUNITY GRANTS PROGRAMME FOR ORGAN DONATION

Funding available to groups who help raise awareness of organ donation amongst Black, Asian and minority ethnic communities. The Community Grants Programme, run by NHS Blood and Transplant, is aiming to fund community, faith or belief organisations to deliver projects that encourage more Black and Asian people to become donors. NHS Blood and Transplant is looking for applications that will engage diverse communities at grassroot level.

There is a total of £700,000 available to community-based projects across England and Wales. Organisations can apply up to £20,000 in funding for a 12 month project. For further information, please visit the NHS Blood and Transplant website. Applications should be submitted by midnight on 8 January 2023.

SUICIDE PREVENTION GRANTS

The Suicide Prevention Small Grants scheme is funded by Bradford Council Public Health to improve support and positive wellbeing of Bradford citizens. The scheme will fund new or emerging areas of work tailored towards adults aged 18 and over. The aim is to support projects that reflect key priorities of the West Yorkshire Health and Care Partnership Suicide Prevention Plan and the Bradford District Suicide Prevention Plan.

For more info please visit <https://cnet.org.uk/Projects/Grants>. Deadline for applications: 4pm on Monday 9 January 2023

HOSPITAL PROCESS FOR HOME SUPPORT PROVIDERS

By informing the Trusted Assessors based in Bradford Royal Infirmary and Airedale Hospital when service users have been admitted, they will allocate a worker to act as a key worker and support with communication between the wards and service provider to ensure a smooth discharge. The Trusted Assessors can assist with moving and handling and equipment queries as well as ensuring that the current package of care is adequate to meet their needs on discharge. Please use this service as so far only a handful of providers are regularly sending this information. The process is there to assist you and ensure a smooth discharge process as well as improving communication. Please email address the Trusted Assessors at HospitalDTAManagers@Bradford.gov.uk. In addition to the email address there are two duty numbers which are;

AGH 01535 293711 or 01535 293712
BRI 01274 383617 or 01274 364292