

To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England.

Thursday 17 November 2022

PROVIDER BULLETIN

KEY DATES FOR YOUR DIARY

Monday 21st November, 5pm - Closing date for Grant Application for VCS Partners
Thursday 24th November, 3pm – 3.50pm – Home Support Review Provider Engagement Workshop
Thursday 1st December – Home Support Provider Forum
Upcoming events can also be viewed in the [Events Calendar](#) on the Provider Zone!



THANK YOU!

Thank you to everyone who attended the Winter Planning Quality Workshop that took place on 9th November from 2-4pm. It was a great success, with over 45 providers joining the workshop.

Don't worry if you missed it; we have created a Resource Pack which includes, all slides, notes, Zoom recording and speakers contact details.

Please find the Winter Planning Quality Workshop Resource Pack [HERE](#).



SURVEY ON LEADERSHIP AND MANAGEMENT DEVELOPMENT FOR CARE SERVICES

Bradford Care Association are trying to find out what the key priorities are for care providers in relation to Leadership and Management development, so that we can support you with this.

Please complete the questions in the link below by Friday 18th November. The survey should take 5 – 10 minutes to complete.

<https://www.surveymonkey.co.uk/r/FD5Z7QD>

INFORMATION FOR: ALL PROVIDERS

NEW WEBSITE FOR UNPAID CARERS LAUNCHED FOR CARERS RIGHTS DAY

Local charity Carers' Resource is launching a new website to support unpaid carers across Bradford, Harrogate, Craven and Selby districts. The website is now live at www.carersresource.org and will be officially launched on Carers Rights Day, Thursday November 24.

Drop-in events are taking place at the charity's Bradford, Skipton, Harrogate and Selby offices on Carers Rights Day, from 11am to 2pm, and at Bierley Community Centre from 1pm-2.30pm.

Unpaid carers and professionals who work with carers are invited to drop in to a warm, welcoming setting where food will be available, find out more about the new Carers' Resource website, and access information about the cost of living crisis, carers rights, and the support on offer.

CANCER ALLIANCE WEBSITE

Please click [HERE](#) visit the Cancer Alliance website to find information on bowel cervical and breast screening as well as resources for professionals wanting to improve screening uptake.



UK Health
Security
Agency



COVID-19 vaccine

Your guide to
booster vaccination

Click [HERE](#) for more information



IMPORTANT - INFORMATION FOR ALL SERVICES PROVIDING SUPPORT TO INDIVIDUALS WITH A LEARNING DISABILITY OR AUTISM

OLIVER MCGOWAN MANDATORY TRAINING ON LEARNING DISABILITY AND AUTISM E-LEARNING

The Oliver McGowan Mandatory Training aims to provide the health and care workforce with the right skills and knowledge to provide safe, compassionate and informed care to autistic people and people with a learning disability. The Health and Care Act 2022 introduced a requirement that regulated CQC registered service providers must ensure their staff receive training on learning disability and autism that is appropriate to their role.

The Oliver McGowan Mandatory Training has been co-produced, trialled with over 8300 health and care staff and independently evaluated by the National Development Team for Inclusion (NDTi). It comes in two tiers so all staff working across all CQC registered services can receive the right level of mandatory training. The elearning is the first part of The Oliver McGowan Mandatory Training.

Research has shown that on average, people with a learning disability and autistic people die earlier than the general public, and do not receive the same quality of care as people without a learning disability or who are not autistic. A [communication toolkit](#) is available to help disseminate information about the training.

For further information, please visit [The Oliver McGowan Mandatory Training on Learning Disability and Autism webpage](#) and the [elearning programme webpage](#)

SWAP WELL TO EAT WELL

The Swap Well to Eat Well campaign features an information pack that covers lots of useful topics to help people make simple food swaps when they're shopping, cooking, and snacking to help improve their health and wellbeing with foods that are healthy and nutritious.

There are also printed information packs available. Each box contains approximately 95 packs. If you would like some of these, please email: communications@mylivingwell.co.uk Please tell us how many boxes you would like and your delivery address with any instructions.

**Swap
WHEN YOU
COOK**

**Swap
WHEN YOU
SHOP**

**Swap
WHEN YOU
SNACK**



Visit our website to download a handy information pack

Eating Well with money saving ideas and tips at:

mylivingwell.co.uk
Good for your body - Good for your mind



SKILLS CONNECT



Volunteer Pathway to Care

Do you work with volunteers?

Would any of your volunteers like to pursue a career in the health and social care sector?

Your volunteers have access to free government funded training that will give them the opportunity to make friends, learn employability skills and receive ongoing free coaching support to help them get paid employment in the health and social care sector.

It would be great to have a conversation with you and learn more about the work you do with volunteers.

Please contact me on: becky@octavialearning.co.uk / 07545 838605

FUTUREGOALS

West
Yorkshire
Local
Authority

Tracy Brabin
Mayor
of West Yorkshire

LEP
Leeds City Region
Enterprise
Partnership

Courses
delivered by:



SKILLS CONNECT HEALTH AND SOCIAL CARE WEBINAR

Yorkshire Learning Providers are going to be running a Health and Social Care (H&SC) forum to invite H&SC stakeholders, Department for Work and Pensions (DWP) and Skills Connect providers to provide opportunity to advise what's on offer but also obtain feedback as to what are the gaps so we can create and shape programmes for H&SC moving forward to meet the sector needs and address/identify challenges and barriers.

This will be taking place virtually on the 15th November 2pm-3.30pm.

Please find the agenda below or click [HERE](#). Feel free to share with any partners or employers you feel would like to be involved.

Please contact Megan who is copied in who can then book you/your staff onto this and she will provide you with the link. Megan's email is Megan Graves Megan.Graves@wylp.org.uk

SKILLS CONNECT

Health & Social Care Webinar

Calling all partners and stakeholders! We want to hear from you at our next forum so we can meet the needs of the sector through bespoke tailored programmes.

 15 November 2022

 2:00pm - 3:30pm



Agenda

Introduction to Skills Connect by Kelly Townend

Programmes on offer with Providers

Discussion points -

- **What does the sector need?**
- **What are the gaps currently not addressed through other funding streams?**
- **What are the challenges for recruiting & retaining individuals in the sector/for your organisation?**
- **What programmes would you like to see?**

Open Q&A



ACTIVITY COORDINATOR NETWORK

Why join the network?

- Support one another
- Showcase ideas and resources
- Learn from each other
- Hear from external speakers / organisations
- Monthly Meetings with other Activity Coordinator's
- WhatsApp Group - sharing ideas on the go



How to join the Activity Coordinator Network?

Email admin@bradfordcareassociation.org to join the network. You can then receive the Monthly Zoom Meeting Calendar Invites + be added to the WhatsApp Group



**For more information email:
admin@bradfordcareassociation.org**

COERCIVE CONTROL EVENT

The Safeguarding Adults Team BTHFT are holding an event on the 2nd December at BRI, regarding Coercive control. Attending are external speakers, Luke and Ryan Hart, whose father murdered their mother and sister. The numbers of bookings are currently low and we would really appreciate it if you could spread the word and encourage staff to attend. There'll be decent tea and coffee provided and lunch!

Please click [HERE](#) to book your place.

UKHSA COVID-19 & FLU AUTUMN AND WINTER VACCINATION CAMPAIGN

Please [CLICK HERE](#) for the communications support pack for the UKHSA COVID-19 & Flu Autumn and Winter Vaccination Campaign.

CONNECTED ON ABILITY – INSPIRE AND ENABLE FESTIVAL

We are pleased to announce the first ever Bradford District and Craven Health and Care Partnership disability festival, with a small number of one hour online sessions from 5 December to 9 December. We're delighted to confirm that Connected on ability – inspire and enable festival will be opened by Mark Doughty from the King's Fund. The festival will take place just after International Day of People with Disabilities which is on Saturday 3 December.

The week-long festival is for anyone working in health and care across the NHS, local authorities, VCS and the independent care sector. The programme has been co-designed by colleagues with lived experience of disabilities and wider staff network members. It aims to help people understand more about disabilities (including hidden disabilities), how we can all work together to make our workplaces more inclusive and it provides safe space for you to ask any questions so that you can help colleagues or people you look after.

All sessions will be on MS Teams and will run for an hour. More details and a full programme will follow.

For practical hints and tips...

***and advice to help you
manage the increasing
cost of living visit
costoflivingbradford.co.uk***



#CostOfLivingSupport

Bradford District and Craven
Health and Care Partnership



Follow The Star
THE GREAT
INVITATION



Sing as One

**Bradford District and Craven Health and Care
Partnership Christmas Carol Service**

**Thursday 8th December, Bradford Cathedral
6pm-7.30pm (doors open from 5.30pm)**



**Book
online**



<https://bdc-christmas.eventbrite.co.uk>

This year's NHS Carol Service is being opened up to all those working across the Bradford District and Craven Health and Care Partnership. Once again you can join the service featuring the Cathedral Choir and a youth brass band.

All are welcome but pre-booking is required.

INFORMATION FOR: ACCOMMODATION BASED SERVICES

CHANGES TO THE CONTROLLED DRUG REPORTING WEBSITE

The Controlled Drug reporting website – www.cdreporting.co.uk has undergone a review and development process and as a result, the website has been upgraded and some of the reporting modules have been re-designed or modified based on comments from users and to make the reporting modules compatible with other national reporting systems.

This is a very exciting re-launch that has been designed to improve upon the way the reporting of concerns, incidents and other controlled drug functions currently happen and to further standardise processes across regions to comply with the Dame Janet recommendations from the Shipman enquiry.

The CD Reporting website will change on **Thursday 1 December 2022** and from this date there will be several changes. Before this date, please continue to report as you normally would.

For more information, please read the letter from the NHS England Controlled Drugs Accountable Officer Team [HERE](#).

NEW MEDICINES MANAGEMENT VIRTUAL TRAINING SESSIONS

Immedicare are launching a new range of medicines management training sessions that are available for all care homes that use the Immedicare service. The aim of the training is to help care home staff to support their residents to take their medicines correctly, avoid taking unnecessary medicines, reduce wastage of medicines and improve medicines safety.

For details and the timetable for the training, please click [HERE](#) to open the attached information.

For information on how to register for the virtual training, please [click here](#).

If you have any questions regarding the training, please contact Angela at acunningham@immedicare.co.uk

QUALITY CHARTER REVIEW SURVEY

The Bradford and District Residential and Nursing Care Homes Provider List Quality Charter outlines a system wide approach for commissioners and providers to work together to achieve high quality care over the life of the contracting agreement. Therefore, we have created a brief survey for completion by all Care Home Providers. The **survey will be open until 23:59 on Wednesday 30th November** and themes from the feedback received will be shared at a Care Home Service Improvement Board (SIB) meeting.

The survey can be accessed online here: <https://online1.snapsurveys.com/qualitycharter>
We really appreciate you taking the time to provide your feedback.

INFORMATION FOR: COMMUNITY BASED SERVICES



Homecare Association

Please read update from The Homecare Association below.

We are delighted that, following our influencing work, HMRC have listened to us and changed the guidance on who can claim tax relief on laundering uniforms. The guidance now explicitly says that domiciliary care workers can claim the relief.

This guidance is available here:

[Check if you can claim flat rate expenses for uniforms, work clothing and tools - GOV.UK](https://www.gov.uk/guidance/check-if-you-can-claim-flat-rate-expenses-for-uniforms-work-clothing-and-tools)
(www.gov.uk)

There was some confusion about whether homecare staff could claim tax relief on laundering uniforms as the guidance appeared to suggest that this was for nurses and care home staff.

At our request, HMRC have now added the words 'domiciliary care workers' to the list of industries and jobs so that it now reads:

"Healthcare staff in the National Health Service, private hospitals and nursing homes: b. nurses, midwives, chiropodists, dental nurses, occupational, speech, physiotherapists and other therapists, healthcare assistants, **domiciliary care workers**, phlebotomists and radiographers"

We hope that this provides greater clarity and confidence for members to communicate the possibility of tax relief (where relevant) to their staff.

Policy, Practice and Innovation Team

The Homecare Association is the UK's membership body for homecare providers.

[JOIN HERE.](#)

HOME SUPPORT PROVIDER FORUM

The Home Support Provider Forum is on 1 December, 10.30am – 12.30pm. The forum will be held over MS Teams. If you would like to be added to the contact list for the Home Support Provider Forums, please click [HERE](#) to confirm via email.

GRANT OPPORTUNITY FOR VCS PARTNERS

Funding is available for VCSE organisations to deliver Council day care in the community primarily for older people / people with learning difficulties / disabilities. The process for the next round of grants is now open. Closing date 5.00 pm, Monday 21 November 2022. All information is available on the CNet website: <https://cnet.org.uk/local-community-support-grants>

HOME SUPPORT REVIEW PROVIDER ENGAGEMENT WORKSHOP

Following an initial Home Support Review Provider Engagement Workshop on Thursday 6th October, it was agreed that a further series of Provider Engagement Sessions would be scheduled to allow us to continue to gather your input. Each of these sessions will have a theme/key topic which will be from across the different Home Support New Ways of Working focus groups and your input in these engagement workshops will feed in to their work.

These sessions run fortnightly on Thursdays 3-4pm on Microsoft Teams, with a short break over the Christmas Period. We will send an agenda to you a few days before each session so you have the opportunity to decide if you would like to attend for that discussion or if you would like to send a substitute from your team. If you would like to be added to the contact list for these sessions and to be sent the meeting invites, please reply to this email or contact Alicia.mornin@bradford.gov.uk.

There will still be opportunities to be part of the working groups as a representative and if you are able to let us know which particular working groups you would be interested in we will forward your contact details to the working group lead who will make direct contact with you.

We look forward to your input

NEW HOSPITAL PROCESS

The process has now been live for 2 months. By informing the Trusted Assessors based in Bradford Royal Infirmary and Airedale Hospital when service users have been admitted, they will allocate a worker to act as a key worker and support with communication between the wards and service provider to ensure a smooth discharge. The Trusted Assessors can assist with moving and handling and equipment queries as well as ensuring that the current package of care is adequate to meet their needs on discharge. Please use this service as so far only a handful of providers are regularly sending this information. The process is there to assist you and ensure a smooth discharge process as well as improving communication.

HOME SUPPORT PLACEMENT INFORMATION

	07/11/22-13/11/22
Number of placements made via Support Options	24
Number of new placements made via BEST direct to provider	16
Number of restart placements made via BEST direct to provider	11
Number of people without current placement with Support Options	5
Geographical locality areas where placement issues exist (and the number of people awaiting placement in that locality area)	SOT & BEST struggling to place in East & Keighley East: 11 South: 6 West: 7 Keighley: 10 Shipley: 6
Length of total time people have been waiting in Support Options for placements	1-7 days: 12, 8-14 days: 8, 15-21 days: 9, 22-28 days: 4, 28 days plus: 7