

Virtual Conversation & Virtual Consultation Tools

West Yorkshire & Harrogate

Virtual Conversation

A social interaction with a resident
or a meeting between health and
social care staff

Virtual Consultation

A clinical interaction with a
resident and also care home staff
where required

| | | |
|---|---|---|
|  | ✗ | ✓ |
|  | ✗ | ✓ |
|  | ✓ | ✓ |
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Additional Resources:

- NHSMail
- Proxy Ordering of Medicines
- Capacity Tracker
- Internet connection for care homes
- Barclays Digital Wings

NHS England and NHS Improvement

