

# PROVIDER BULLETIN

Tuesday 17 November 2020

## ACCOMODATION BASED VISITING GUIDANCE

This supporting guidance has been created to support all CQC registered services, which includes residential care without nursing, residential care with nursing, to facilitate safe visiting for the people they support.

To access an online version of the guidance, please click this link: <https://bradford.connecttosupport.org/provider-zone/bradford-accomodation-based-visiting-gudiance/>



Met Office



Public Health  
England

## Cold Weather & Heat- Health Alert Service Administration Message (Issued on Friday, 13 November 2020)

Please see attached document in the [Provider Zone](#) for more details.

## CHECK IT OUT!

Covid-19 Support Team YouTube Channel:

<https://www.youtube.com/channel/UCtRZcw3M8YN0wOFTleIjqaQ/playlists>

## COVID-19 SUPPORT TEAM DUTY DESK – NOW LIVE!

Further to feedback from some services, we want to try to reduce the number of calls we make to you checking if you need any support. We appreciate how busy you are currently and want to ensure we are available to support you when you most need this.

The 'Duty Desk' system went live this **Monday 16 November 2020**, and is here to support all care sector services in the district. We are here to support you with matters relating to Covid-19 and the provision of your service. This does not replace the support provided by other services, for example specialist support and advice from our colleagues in the Infection Prevention and Control Team or the clinical support from Health colleagues. Also, we are able to support you if you do wish to continue receive routine calls and we will be contacting you shortly to confirm this and agree any frequency.

Each week, we will update you with the appropriate telephone numbers of the 'Duty Desk' for the following week. Please click on the following link to find further details, this will be updated every week, so please save and bookmark for quick access and check every week:

<https://bradford.connecttosupport.org/provider-zone/covid-19-support-team-duty-desk/>

## Marley Fields Testing Centre

Marley Fields Testing Centre and the testing administration team will be closed on Christmas day and New Year's day and as usual on Sundays. This team will be contacting providers who have test collections booked on these days to arrange another suitable day.

Date	Marley Fields operational times	Testing administration team
Mon 21 <sup>st</sup> Dec	Afternoon	8.30am – 4.30pm
Tue 22 <sup>nd</sup> Dec	Afternoon	8.30am – 4.30pm
Wed 23 <sup>rd</sup> Dec	Afternoon	8.30am – 4.30pm
Thu 24 <sup>th</sup> Dec	Afternoon	8.30am – 4.30pm
Fri 25 <sup>th</sup> Dec	CLOSED	CLOSED
Sat 26 <sup>th</sup> Dec	Morning	8.30am – 12.30pm
Sun 27 <sup>th</sup> Dec	CLOSED	CLOSED
Mon 28 <sup>th</sup> Dec	Afternoon	8.30am – 4.30pm
Tue 29 <sup>th</sup> Dec	Afternoon	8.30am – 4.30pm
Wed 30 <sup>th</sup> Dec	Afternoon	8.30am – 4.30pm
Thu 31 <sup>st</sup> Dec	Afternoon	8.30am – 4.30pm
Fri 1 <sup>st</sup> Jan 2021	CLOSED	CLOSED
Sat 2 <sup>nd</sup> Jan 2021	Morning	8.30am – 12.30pm
Sun 3 <sup>rd</sup> Jan 2021	CLOSED	CLOSED
Mon 4 <sup>th</sup> Jan 2021	Normal service resumes	8.30am – 4.30pm



### KEY DATES FOR NOVEMBER:

Date	What
Tue, 24 Nov	IPC/Winter Planning Meeting
Wed, 25 Nov	RM Ref Managers Meeting

#### Zoom Information:

- **Meeting ID:** 993 772 1608
- **Passcode:** Bradford20

## SHOUT OUT TO ALL PROVIDERS!

Do you have any case studies showing a day in the life of a resident, a care worker, a positive news story of what it is like living in a home at the minute, what it is like visiting service users homes and how technology has been used to enhance someone's quality of life (residents and family who are unable to visit) and maintain contact with family?

If yes, we would like to hear from you. We are interested in trying to get a positive piece in the media in support of all those who are afraid to come into care when it is necessary.

Please forward these to: [Covid19SupportTeam@bradford.gov.uk](mailto:Covid19SupportTeam@bradford.gov.uk)

**45** days to go

# BREXIT

The UK transition:  
time is running out!

There are new rules for businesses and citizens from 1  
January 2021.

Support is available in Bradford – Click on  
the link below:

**BREXIT - WHAT YOU  
NEED TO KNOW!**

Free webinar: Leaving the EU Single Market,  
Wednesday, 25 Nov, 10-11am

The UK has left the EU and the transition period comes to an end on 31  
December this year.

**Are you prepared for the new rules?**

A free webinar, Leaving the EU Single Market will highlight what businesses  
need to consider, to help you get ready.

Bradford Council's Invest in Bradford team has partnered with Enterprise  
Europe Network and Calbee Group (best known for producing Seabrooks  
Crisps) for this informative virtual event.

**REGISTER NOW**