

# PROVIDER BULLETIN

Thursday 29 October 2020



## UPDATE FROM JANE WOOD, ASSISTANT DIRECTOR – 29 OCTOBER 2020

See attached document in the [Provider Zone](#) for more details.

## TESTING FOR SUPPORTED LIVING STAFF

COVID-19 routine staff testing every 3 weeks is now being offered for staff who work for supported living care providers. This will be done through Marley fields in Keighley but **MUST** be pre-arranged and booked with the admin team in advance using a referral form.

Please contact the COVID-19 staff testing team to arrange this.

([covid19.stafftesting@bradford.gov.uk](mailto:covid19.stafftesting@bradford.gov.uk) / 01274 437070).

- Testing is arranged on a pick up and drop of basics.
- Tests must be picked up and dropped off on the same day to help maintain capacity of tests (arrangements can be made for night staff etc. with the team direct).
- Tests are only for staff members. Testing capacity is limited a member of the team will work with you to book a suitable day.

## MARLEY TESTING CENTRE

The Testing time (pick-up and Drop-off) are changing from the **02 November 2020**, see the new times below:

Opening Times	Collection of tests	Return of kits
<b>Monday</b>	12.00 - 12.30pm	No later than 4.00pm
<b>Tuesday</b>	12.00 - 12.30pm	No later than 4.00pm
<b>Wednesday</b>	12.00 - 12.30pm	No later than 4.00pm
<b>Thursday</b>	12.00 - 12.30pm	No later than 4.00pm
<b>Friday</b>	08.00 - 08.30am	11.30am
<b>Saturday</b>	08.00 - 08.30am	11.30am

## PLEASE READ: DBS UPDATE

A number of providers are raising concerns about the length of time it is taking for DBS checks to come through, and this has been raised nationally by Skills for Care with DBS.

One provider reported earlier this week “My care manager spoke with disclosure services on Tuesday 20th October and he was informed that everything is back to normal, nothing can be fast tracked”. This is not the case.

Please, see attached document in the [Provider Zone](#) in relation to free-of-charge checks and fast-track Barred List check results.

If you come across more evidence of issues, please email [Rachael Ross](#) (Locality Manager - Yorkshire and Humber/NE)



## ‘LEARNING FROM EVENTS’ – NEW DIGITAL LEARNING MODULE

Development opportunity for Managers and leaders in all social care settings.

The digital module is free to access, and once completed £100 can be claimed back from the Workforce Development Fund (WDF).

See attached document in the [Provider Zone](#) for more details.

## NHS England and NHS Improvement

DSPT north team are now monitoring activity of all care providers who have signed up to the NHSmail, whether this is your individual accounts or shared mail box (SMB).

Please ensure you are using the individual mail accounts and shared mail box, to have both is good practice in case you can't access the shared account. **However, if you don't activate and use your individual account then NHS digital will start to identify these inactive individual emails (not the shared mail accounts) and will delete them if not used for 180 days starting in mid-November 2020. Please make sure you have accepted the user policy to activate.**

See attached document in the [Provider Zone](#) for more details. Including recent NHSmail FAQs and further updates from DSPT.



**Capacity Tracker**  
Insight for Care

## IMPORTANT: CAPACITY TRACKER ESSENTIAL MAINTENANCE

Due to essential maintenance, the system will be offline (unavailable) from:

6pm Friday 30 October 2020  
until  
8am Monday 2 November 2020

**IMPORTANT NOTICE ABOUT A  
CHANGE TO THE ONLINE  
REGISTRATION OF TEST KITS -  
UPDATE FROM THE  
DEPARTMENT OF HEALTH &  
SOCIAL CARE**

See attached document in the [Provider Zone](#)  
for more details.

**BRADFORD CARE HOME  
RESOURCE PACK – UPDATED 29 OCTOBER 2020**

Click [HERE](#) to access!

This guide is designed to complement and not replace local guidance and professional judgement and is a live document which will be updated at least fortnightly, to align with other national and regional guidance.

**We are currently working on a similar Resource Pack for Home Support Services**

To provide feedback, report inaccuracies or to provide updates on this pack please contact:

[CommissioningInbox@bradford.gov.uk](mailto:CommissioningInbox@bradford.gov.uk)



Infection  
Control

**INFECTION PREVENTION AND  
CONTROL ON CALL COVER  
FOR THIS WEEKEND (10AM-  
1PM)**

Saturday and Sunday:  
Michael Horsley - 07582 102117

**64** days to go

# BREXIT

**The UK transition:  
time is running out!**

**There are new rules for businesses and  
citizens from 1 January 2021.**

**Support is available in  
Bradford – Click on the link  
below:**

**BREXIT - WHAT  
YOU NEED TO  
KNOW!**

**Make sure you're ready!**

Your business, family, and personal circumstances will be affected. Answer a few questions [HERE](#) to get a personalised list of actions. You can also sign up for emails to get updates for what you need to do.

# THE FOLLOWING POSTERS CAN BE ACCESSED VIA THE **PROVIDER ZONE** TO DOWNLOAD. PLEASE SHARE WITH YOUR STAFF.

## When to self-isolate and what to do:

### What is self-isolation?

Self-isolation is when you do not leave your home because you have, or might have, coronavirus. Self-isolation helps stop the virus spreading to other people.

### When should I self-isolate?

As soon as you have any symptoms of coronavirus (a high temperature, a new, continuous cough or a loss or change to your sense of smell or taste)	Self-isolate for 10 days
You've tested positive for coronavirus	Self-isolate for 10 days
You live with someone who has symptoms or who has tested positive	Self-isolate for 14 days
Someone in your support bubble has symptoms or has tested positive	Self-isolate for 14 days
You're told to self-isolate by NHS Test and Trace	Self-isolate for 14 days
You arrive in the UK from a country with a high coronavirus risk	Self-isolate for 14 days
A school has told a pupil to isolate as part of a bubble	Follow school guidance

### How do I self-isolate?

- Do not go to work, school or public places – work from home if you can
- Do not go on public transport or use taxis
- Do not go out to get food and medicine – order it online or by phone, or ask someone to bring it to your home
- Do not have visitors in your home, including friends and family
- Do not go out to exercise – exercise at home or in your garden, if you have one
- The government has made it clear that you must not attend a workplace during your time of self-isolation.

### What are the symptoms of coronavirus?



High temperature



New, continuous cough



Loss or change to your sense of smell or taste

Most people with coronavirus have at least one of these symptoms.

### Help and support to self-isolate

If you need help or support to self-isolate, for example with collecting shopping or medicines, please visit: [www.nhsvolunteerresponders.org.uk](http://www.nhsvolunteerresponders.org.uk)

If you need immediate support please call 01274 431000 (Monday to Friday 8am - 6pm).

Our friendly team can help by:

- putting you in touch with a local food bank
- sorting out a priority supermarket delivery slot
- helping with loneliness and getting someone to give you a call
- referring you for welfare support or debt advice

For more information about self-isolation, and the help and support available while staying at home, visit: [www.nhs.uk/coronavirus](http://www.nhs.uk/coronavirus)



Information correct at time of going to print. Oct 2020

[nhs.uk/coronavirus](http://nhs.uk/coronavirus)

## £500 financial support



If you are self-isolating and unable to work, you may be entitled to a support payment of £500.

### Self-Isolating

You are required to self-isolate by law if you have tested positive or have been contacted by the NHS Test & Trace Service. You must isolate even if you have no symptoms.

### Financial Support

A new Test & Trace Support Payment is available to support you if you are legally required to self-isolate and have reduced income because you are unable to work from home.

To get the Test & Trace Support Payment, you must be:

1. Asked to self-isolate by the NHS Test & Trace Service
2. Employed or self-employed
3. Unable to work from home and will lose income as a result
4. Currently receiving any of the following
  - Universal Credit
  - Working Tax Credit
  - Income-based Employment and Support Allowance
  - Income-based Jobseeker's Allowance
  - Income Support
  - Housing Benefit
  - Pension Credit



If you are not on any of the above benefits but meet all of the other criteria and are unable to work due to self-isolating, you can still apply.

You are not eligible if you continue to receive full wages during self-isolation or are able to work from home.

### How to apply

You can apply online by completing a form on the Bradford Council website.

To apply you will need your:

1. National Insurance Number
2. Eight digit Test & Trace ID number
3. Most recent bank statement

Your bank statement must be within the last 2 months and show proof of earnings.

If you are self-employed you will need evidence of your earnings such as a recent business bank statement from within the last 2 months, your most recent set of accounts or evidence of self-assessment returns.

For more information please visit: [www.bradford.gov.uk/testandtracesupport](http://www.bradford.gov.uk/testandtracesupport)



Information correct at time of going to print. Oct 2020

[nhs.uk/coronavirus](https://nhs.uk/coronavirus)

# COVID

Infection rates in Bradford district are rising.



**We need your help now to save lives, keep our loved ones safe and stop the virus spreading**

**To protect yourself and others please:**

Wash your hands regularly for at least 20 seconds or use hand sanitizer.



Over 11 years old? Always wear a face covering in any enclosed space when you can't stay 2 metres apart.



Keep at least 2 metres (3 steps) away from anyone you don't live with. Any less than 2 metres you need to wear a face covering.



If you have any symptoms (a high fever, a new or continuous cough, a loss or change to your sense of smell or taste) get tested and isolate.



**Keep up to date: [www.bradford.gov.uk/coronavirus](http://www.bradford.gov.uk/coronavirus)**



# Let's LOCK DOWN COVID!



Dear Resident

You are receiving this leaflet because you are in a **high risk area** for COVID-19. The virus is spreading mainly between people living in the same house.

As part of the Bradford district's response to the outbreak, we will **soon be in your area offering free COVID-19 home testing kits** to your household. Getting a test means that you can stop the virus from spreading.

The easy-to-use kits, which contain **full instructions**, will be delivered and collected by a team of **volunteers and council staff**, who will be wearing a purple **People Can** or **Red Cross** tabard. They will guide you how to do the test step by step.

All our staff will have proper **ID badges** and it is important that **you check these** as 'scammers' have been known to try and take advantage of home testing.

COVID-19 home testing is a nationally funded programme and at **no point will you be asked to hand over any money.**

**If you do get a positive result or are told to self-isolate because you have been in touch with someone who has Coronavirus you will get information about financial and other support available to you.**

Information correct at time of going to print 16/10/20.

The wording in this publication can be made available in other formats such as large print. Please call 01274 431000.