

PROVIDER BULLETIN

NEXT 10 DAYS - KEY DATES FOR YOUR DIARY

- Tuesday 21 December 10:30-11:30 - IPC Meeting / Provider Update

Upcoming events can be viewed in the '[EVENTS CALENDAR](#)' within the Provider Zone.

AIREDALE BOOSTER VACCINES

Airedale have significantly increased the number of vaccinations they are doing each day and now offer walk in vaccinations for care home and social care staff from 9 – 12 each day (open 7 days a week for the next 3 weeks). Staff will need to bring ID as Airedale are only offering booked appointments to the wider public.

GUIDANCE RESOURCE PACKS UPDATE

We have updated our guidance resource packs for [Professionals Visiting Care Homes](#) and [Care Home Visit Supporting Guidance](#)

PPE RECOMMENDATION FOR UNPAID CARERS

Please see the latest guidance [HERE](#)

COVID-19 VACCINATION OBSERVATION PERIOD

The 15 minute observation period that was previously required after receiving a Covid-19 vaccine has been removed. For more information please follow this [LINK](#)

CARE STAFF FUNDING

On Wednesday we emailed all providers who are registered with the CQC in the District about funding to enable the April 2022 uplift for care staff to be brought forward to 1st December 2021. If you would like to receive this funding please return the Part A Declaration form to IPCGrant@bradford.gov.uk by **midday on Wednesday 22 December**.

We're holding a Q&A session about this funding on Tuesday 21 December at 11:30am. You can join the meeting [by clicking here](#).

IPC MEETING / PROVIDER UPDATE

As mentioned above there is an IPC Meeting / Provider update this coming Tuesday. Please do attend if you can. All new guidance including Visiting, IPC and isolation requirements will be discussed during this meeting

HALSA HEALTH AND WELLBEING

Hopefully, some of you will have taken part in the Halsa Health and wellbeing Autumn/Winter boost sessions that have recently been running for health and care colleagues across BD & C.

Part of the offer we developed with Halsa was to produce a Bradford District and Craven HWB Resources page, including many of the topics headers they used on the live webinars as well as some other fabulous top tips and resources.

Here is the link to the Bradford Resources Page:

[Bradford and District and Craven Health and Care Workforce Health and Wellbeing Boost Event Autumn 2021 – Halsä Wellbeing \(halsawellbeing.co.uk\)](https://www.halsawellbeing.co.uk)

There is also a full range of other remote webinars, some added some more recently due to the fact that so many clients are still working only remotely. Halsä continue to develop this content as they see issues that are presenting and continue to try and support their clients with the continued fall out of the Pandemic.

<https://www.halsawellbeing.co.uk/remote-wellbeing/>



COVID-19 SUPPORT TEAM WEEKLY VLOG

The latest instalment of the Covid-19 Support Team's weekly vlog series is now live. To access the video use this [LINK](#).





FESTIVE FUN



Digital Eagles – Guide To Entertainment

Learn how you can still experience the magic of the festive season in Care. We'll show you how you can: stay in touch with your local community, have fun with the people you love, and stream festive events, all while helping you stay safe online.

Including how to:

- Live stream festive concerts, performances and faith services
- Set the scene use online videos like log fires or fireworks
- Find inspiration online for festive crafts and activities
- Enjoy virtual family fun with festive filters and online games.

Testimonial *(Joanne Driscoll, Elderthorpe)*

Feedback on the Festive Fun meeting which 2 of our staff have just attended was they thought it was brilliant! There was some lovely ideas and reminders of activities to do with residents, and staff also, which they both felt will help with staff morale.

Would highly recommend.

Ps. I know time is precious but it's only an hour

Tuesday 14th 21st
 December – 1:30-
 14:30 pm

Thursday 9th & 16th
 December – 10:30-
 11:30am

EVENT BOOKING

[Click here to get your FREE TICKET from EventBrite.](#)



ADVERTISE YOUR VACANCIES!

If you are an organisation within social care that would like to advertise their vacancy with us, please email the covid19supportteam@bradford.gov.uk, with the following information.

Subject Title: FAO Ben - Care Vacancy

You must complete the following documents (these will download and are not able to view online):

[Social Care Vacancies](#) (must be completed and returned)

[Jobs And Apprenticeships Template](#) (to be used if you do not have a live vacancy that can be linked to)

If you have any queries on this process, please call our duty number on 01274 431999.

IT'S DECEMBER, THEREFORE CHRISTMAS IS AROUND THE CORNER!

Good News Stories

We want to share your good news stories across this festive period. To support this we ask that you send in your Festive/Christmas pictures to the covid19supportteam@bradford.gov.uk inbox and we will showcase the best ones in the bulletin!

Elf on a Shelf - Social Care

To support sharing the positives of social care across December, we would like you to encourage staff to share festive pictures whilst reflecting on "how social care has made a difference to me?". We would like to ask you and your staff to use Social Media to reply to the question and to post an image of an elf helping you provide care.

Some examples may be: Elf wearing PPE (see picture for example); Signing into Verify Plus; Getting their Covid test results. For all social media posts, please make sure to use the #BradfordCares and #MadewithCare, we will review these across the platforms and will promote the most creative and most inspiring posts!

BCA/IPC - Christmas Visiting

Make sure you attend next Tuesday's (7 December) BCA/IPC meeting for information and ideas on care home visiting around Christmas!

PA RECRUITMENT AND RETENTION SURVEY

A survey has been developed by the Local Government Association (LGA) to understand the recruitment and retention challenges faced by people who use personal assistants (employed and self-employed). There is plenty of evidence of the R&R challenges faced by care providers through the capacity tracker that they need to complete, but not for IEs/PAs.

The survey is now live

https://research.local.gov.uk/jfe/form/SV_5hlpAkUizTIzUsm and will close at **12 midnight on Sunday 23 January 2022.**

This survey, which has been developed by people who employ/use PAs and organisations supporting them, and working closely with LGA and TLAP, will explore how widespread the challenges of recruiting and retaining PAs is for IEs, and provide evidence of the immediate challenges this Winter, including what support is needed from local councils, and central Government, both now, and in the longer term.

This [PDF](#) has the survey questions and lots of support is being offered so that people can complete the survey:

People completing the survey can look at the questions in pdf format before they undertake it. People can move back and forwards in the survey, but once 'submit' is pressed, the feedback can't be changed.

The survey should also work reasonably well on screen readers, tablets and phones but anyone experiencing technical problems can email me on liz.greer@local.gov.uk. It's fine to do the survey with different people more than once from the same computer/IP address, e.g. if a support organisation was helping IEs to complete it.

For anyone who finds the survey too challenging to complete, [In Control](#) have offered the alternative of a one-hour online discussion meeting on the **5th January** to talk through the survey questions, and discuss the challenges people are facing in recruiting and retaining PAs. There are two meetings-people should book a place in advance using the weblinks here:

Wednesday 5th January 2022 at 1.00

https://us06web.zoom.us/meeting/register/tZAuce6urDwsE9QFttml8AhRch8mTIPZ3_We

Wednesday 5th January 2022 at 6.00pm

https://us06web.zoom.us/meeting/register/tZckcOqqrzgoGcXBRBU89EtMBzjTWRY_5vO

Finally, if anyone is keen to participate but can't do the survey, or join one of the In Control meetings, Liz Greer and Martin Walker of TLAP will be happy to support alternative arrangements to enable participation (liz.greer@local.gov.uk or martin.walker@tlap.org.uk). This could include translation which we could support on request.

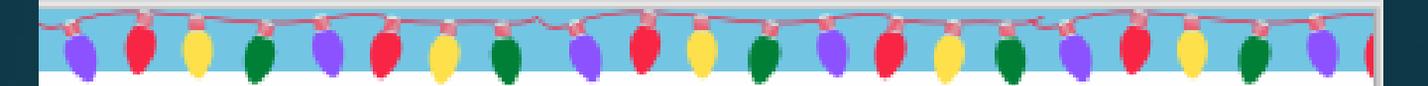


STAY FRAUD FREE THIS CHRISTMAS!!

It's the most wonderful time of the year – for fraudsters. And it's not your mince pies they're after. Here are our 12 tips to help you and your services stay safe this season.

And remember, the Better Security, Better Care programme can help you to check your data and cyber security arrangements by using the Data Security and Protection Toolkit.

- Brief your staff: Make sure your staff know that cyber attacks are a real risk – especially at Christmas. Help them to recognise a basic attack and how to avoid them. Share this article, and check out our information on training.
- Check your continuity plans: Ensure staff know how to manage an information **breach**. Also known as a data breach. A security incident where sensitive and personal information is copied, transmitted, viewed, or stolen. See also: Cyber Security Guidance. **More** or cyber incident, especially when staff numbers may be down. You can use our template Continuity Plan for Data and Cyber Security.
- Lock up on leave: If you're going on leave, tidy up paper records so only staff who should see them can access them. Log off your work systems and close down your devices.
- Prepare for working from home: Be ready to have some staff working from home due to self-isolation or bad weather. That should include how to manage secure communication and access to records. See National Cyber Security Centre guidance.
- Challenge tech support offers: Got a message claiming your computer is at risk and asking you to download special software or call a helpline? Tech support scams use scare tactics to trick you into unnecessary services to fix problems that don't exist. Don't click or call. Check your organisation's official tech support.

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- Watch out for WhatsApp: It's a quick and easy way to contact colleagues. But make sure the message you receive makes sense. If in doubt, call the person who allegedly sent it.
 - Beware of emails bearing gifts: If you've been sent an e-gift or e-card via a link and don't recognise the email sender, it's probably spam. Search online for the e-card or e-gift company name plus the word 'scam'. If it's allegedly from someone you know, check if they have sent you something. [Check out our information on email scams.](#)
 - Dodge delivery scams: Got a text or email saying there is a package for you and asking for a payment to release it, or for details like date of birth or bank account? Don't engage and don't click on any links. Only interact with the delivery company via their official **app**(Application) – A software program that you can download for your computer, tablet, or mobile phone. Can also refer to a program or tool that can be used within a website although these are commonly known as a WebApp or Website, which have the adv **More**, or by finding their website yourself.
 - Don't fall for unbelievable offers: If it looks too good to be true, it probably is. Scam websites use low prices to lure bargain-hungry shoppers to quickly sell fake, counterfeit or non-existent items, and capture your personal details.
 - Stay safe on social: Don't be lured into giving away passwords or sensitive data on your social media channels. They are not private spaces and criminals may be able to guess your passwords and personal details from information that you share.
 - Report cyber attacks: If you are attacked, report it to Action Fraud either via their [website](#) or by calling 0300 123 2040. [Find out more about what to do.](#)
 - Get expert support: Our [Better Security, Better Care](#) programme can help you to improve your data and cyber security arrangements by using the DSPT. It's free – and that isn't a scam! Maybe use that Christmas to New Year period to complete your DSPT.

Thank You for all your hard work! Merry Christmas and Happy New Year!

DATA FOR THE SOCIAL CARE SECTOR IN BRADFORD

DATA	LATEST	CHANGE
Deaths	0	0
Infections	8	1
Outbreaks	3	-3
Occupancy	77%	1%
Tracker completed	93%	0%

HOME SUPPORT PLACEMENTS (last 7 days)

Total Placements	Locality Providers	Other Providers
40	39	7

CARE HOME PLACEMENTS (last 7 days)

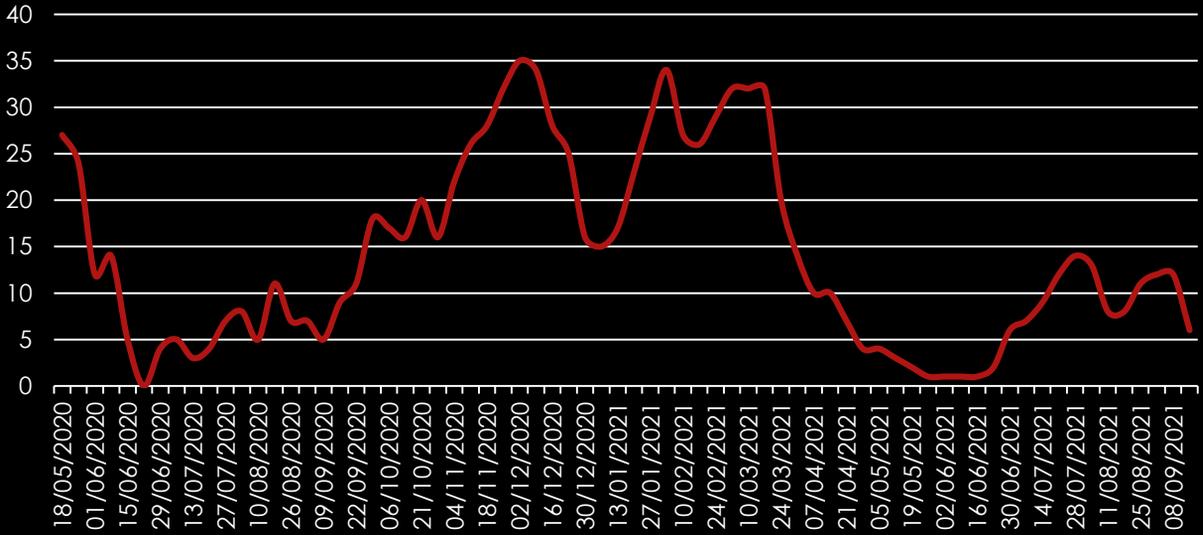
OPR2	OPN	Deferred	PDN
6	2	2	1

CARE HOME VACANCY DETAILS (last 7 days, both Residential and Nursing)

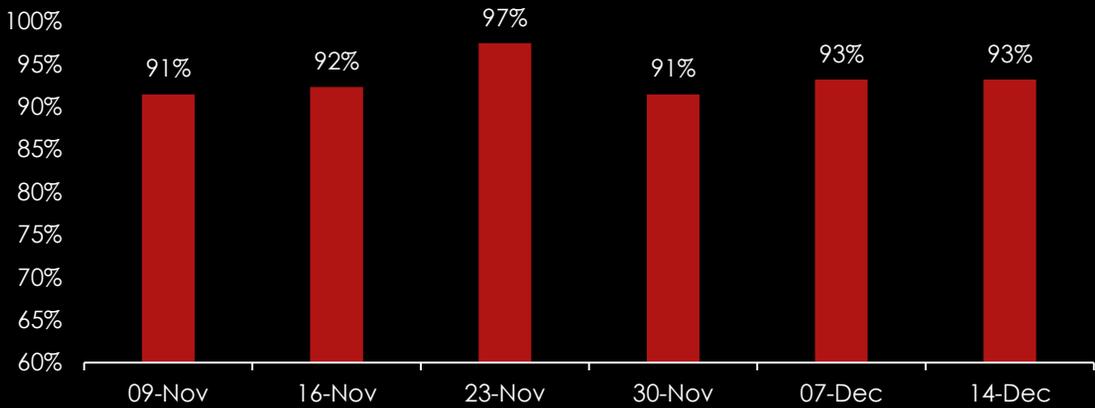
Care Home Occupancy Percentage	Number of Homes	Percentage of total homes
Under 25%	2	2%
26% to 40%	5	4%
41% to 60%	13	11%
61% to 80%	30	26%
81% to 90%	26	22%
Above 91%	41	35%
Total Homes & Mean %	117	79%

Vacancy Type	Declared Vacancies	Declared Total Beds	Declared Vacancies Closed	Occupied Beds	Occupied Beds Percent	Lost Capacity Percent
General Residential	207	973	24	742	76.26%	2.47%
Dementia Residential	138	761	21	602	79.11%	2.76%
General Nursing	128	571	0	443	77.58%	0.00%
Dementia Nursing	68	322	0	254	78.88%	0.00%
Mental Health Nursing	37	145	0	108	74.48%	0.00%
Learning Disability Residential	22	192	8	162	84.38%	4.17%
Mental Health Residential	21	201	0	180	89.55%	0.00%
YPD - Young Physically Disabled	6	18	0	12	66.67%	0.00%
Learning Disability Nursing	0	2	0	2	100.00%	0.00%
TOTAL	627	3185	53	2505		

Bradford Care Homes with a Covid-19 Outbreak



Bradford Care Home Completed Tracker in last 7 days



Number of Covid-19 Infections

