

Thursday 30th January 2025

To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England. Information should be sent to ProviderBulletin@bradford.gov.uk.

PROVIDER BULLETIN

KEY DATES FOR YOUR DIARY

Upcoming events can also be viewed in the [EVENTS CALENDAR](#) in the Provider Zone!

- Mind the gap meet – February 8th
- Fake news webinar – February 11th
- Women's Health Conference – February 27th
- Have your say on proposed savings – March 6th
- Improving your cqc rating seminar – March 12th
- Huntington's Disease and mental health - online study day – March 20th
 - Dragons - Eun-Me Ahn Dance Company – March 21st – 22nd
 - Black Dyke Band - April 12th

If you are aware of any upcoming events and would like to advertise on the Event Calendar, please visit [HERE](#) and post an entry.

MARKET BRIEFING ON BRADFORD COUNCIL ADULT SOCIAL CARE FEE UPLIFT 25/26

View the briefing [HERE](#).

PROVIDER PORTAL DOWNTIME

Please note that the Provider Portal will be unavailable from **6pm** on **Friday 7th February** until **10am** on **Monday 10th February**.

If you have problems logging back into the Portal after 10am on Monday 9th February please email Provider.Portal@bradford.gov.uk

Apologies for any inconvenience this may cause.

CARE HOME PAYMENTS

The Financial Support Services team process payments for care homes. The team are aware of a backlog of some payments and are targeting resource to specifically clear this as quickly as possible. The team are receiving significant volume of emails and phone calls from providers following up routine payments and this is adding to the delay in being able to address the backlog.

The team request that unless a query relates to a complex case, that routine cases are not chased by email and phone call as this is delaying being able to clear the backlog. It is acknowledged that the backlog has caused difficulty and frustration, however we can assure care homes that we are working address this as quickly as possible. Your support to not send communication for routine payments will enable the team, to process outstanding payments as quickly as possible.

We appreciate your support with this matter.

PROVIDER PORTAL IMPLEMENTATION

The online portal will replace the existing payment claim forms and introduce a more streamlined process for submitting and managing your service data directly online.

The Provider Portal has already been implemented in the following areas:

- Home Support
- Extra Care
- Day Activities
- Support at Day Care

The process for implementation is ongoing for Supported Living and Support at Residential & Nursing.

As this is a significant shift, it is **crucial** the correct staff within your organisation, particularly those responsible for data entry, financial management, payments and those overseeing or understanding service delivery, are fully engaged in this transition. Ensuring accuracy and familiarity with the system will be critical, as it will have a direct impact on payments.

Why this is important:

- The portal will replace manual payment claim forms, and submissions will be made directly through the portal.
- Incorrect or incomplete data entry could affect payment timelines, so it's crucial to ensure your staff are well prepared.

PROVIDER PORTAL – SUPPORT AT RESIDENTIAL & NURSING

THE WAY PAYMENTS WILL BE MADE IS CHANGING FOR THOSE WHO ARE PROVIDING SUPPORT AT RESIDENTIAL AND SUPPORT AT NURSING

Please note that this message relates to managing payments for 1:1 placements. This is a new feature being added to the existing Provider Portal that Care Homes are already using.

The [attached form](#) is for you to complete details of those personnel you would like to grant access to financial information and to submit necessary information to ensure payments are up to date and accurate.

PLEASE RETURN THE FORM AS SOON AS POSSIBLE TO - Provider.Portal@bradford.gov.uk

Please note access will only be granted to personnel who are named on the returned form

Personnel who are granted access will be able to view all financial information for all the services you provide

The roll out will be week beginning Monday 24th February 2025 with payment claim forms not being issued from week 17th – 23rd February 2025, therefore any reductions/changes will need to be completed on the portal for 17th – 23rd February 2025.

We are hosting dedicated training session on **Monday 10th February at 11am – 12pm hosted on MS Teams**. You can join the session with this [LINK](#).

We look forward to seeing you on the training session and supporting you with the changes.

PROVIDER PORTAL – SUPPORTED LIVING

Two sessions on the Provider Portal for supported living providers have taken place and the Provider Portal page on Connect to Support will be updated to include guidance.

The rollout date for Cohort 1&2 is Monday 17th February with payment claim forms not being issued from week 10th – 16th February 2025, therefore any reductions/changes will need to be completed on the portal for 10th – 16th February 2025.

CAPACITY TRACKER

The mandatory reporting window for the Capacity Tracker is open between 8th – 14th February. Care Homes and Home Support providers please ensure a submission is made in this window. The Care Home vacancy map is refreshed on Monday morning each week, care homes are asked to keep their submission up to date each week to appear on the map when there are vacancies.

New measures introduced the control Avian Influenza

In response to the increase in cases of Avian Influenza across England in captive birds and new findings in wild birds, an Avian Influenza Prevention Zone (AIPZ) with mandatory biosecurity measures but without housing came into force across all of England and Scotland from noon on Saturday, 25 January 2025.

The AIPZ measures apply to all keepers of birds, whether they have pet birds, a small backyard flock or a large commercial flock and they are essential to protecting birds from avian influenza.

More information is available on: [Bird flu \(avian influenza\): how to prevent it and stop it spreading - GOV.UK](#)

If you keep birds, and have not registered them with the APHA, you MUST do so:

All keepers of birds are required to register their premises, excluding keepers of birds such as budgies, parrots, cockatiels, and finches, where birds are fully housed with no access to open air. Keepers can register [online](#) or email customer.registration@apha.gov.uk or call 03000 200 301 if more support is required.

The public are [encouraged to report dead wild birds online](#) or by calling 03459 33 55 77 or via the portal on .Gov website [Report dead wild birds - GOV.UK](#)

For BCA Forum February 25th click [here](#)

[Local Friendship Support Grants – Supporting those living with Dementia and/or Sensory Impairments – Round 4](#)

For internal into employment factsheet click [here](#)

Finding out about air quality in Bradford

This week, Master of Public Health (MPH) Students from Bradford University visited one of our Air Quality Monitoring Stations on Shipley Airedale Road. The visit helped the students gain an understanding of the techniques which are used by the Council to collect Air Quality data and how the council evaluates this data. Following the visit, members of staff from the Monitoring and Evaluation Team conducted a presentation to educate the students about what air pollution is, why it is important that we monitor and evaluate air pollution in the district and what action is being taken by the Council to help reduce air pollution. [Find out more](#)

For the Immedicare February timetable click [here](#).

Help shape the future of pharmacy services in North Yorkshire

Residents in North Yorkshire and York are being urged to help shape the future on pharmacy services. Public health teams from North Yorkshire Council and City of York Council are asking residents and partner organisations for their opinions on whether the locations, accessibility and services provided by pharmacies are adequate as plans are drawn up to develop the services in the future.

All Health and Wellbeing Boards are required to produce a Pharmaceutical Needs Assessment (PNA) at least every three years to ensure the best decisions about pharmacy services are made for communities. The feedback received will influence decisions on the location of pharmacies, their opening hours and the services provided, ranging from dispensing prescriptions to providing medication counselling.

The questionnaire is anonymous and confidential and should only take around 10 minutes to complete. The survey can be accessed at www.northyorks.gov.uk/nypna and is open until Sunday 2 March.

Bradford celebrates St Blaise with a Wool Festival

Celebrate St Blaise the patron saint of the wool trade at the St Blaise Festival which takes place on Sunday 2 February from 11am to 4pm at Bradford Industrial Museum.

- Market stalls selling all things woolly, including a range of wool, yarn and textile-based products.
- Music from the Hall Royd Brass Band and Bradford Voices Choir.
- Bishop Blaise will make an appearance to tell the story of how thousands of people used come together to celebrate in days gone by.
- The Revd Cannon Ned Lunn from Bradford Cathedral will give a talk about the Cathedral and its relationship to the Blaise Festival, St Blaise and the wool industry.
- Exhibition and demonstrations from the Bradford Guild of Spinners, Weavers and Dyers
- museum's volunteers including the blacksmith and Mrs Moore the mill manager's wife
- felt making workshops - £3 last few tickets remaining - [book now](#)

[Find out more](#)

Bradford 2025: Grue

Dates: 8-9 and 15-24 February - Tickets: £5

Enjoy a fabulous walk-through experience for culture-lovers young and old. In this enchanted landscape, you'll take on an important mission: helping our historian to solve the mysteries of Damart Mill.

You'll pass through secret doors, snack andorest and even go underwater on your quest – and perhaps you'll meet some special guests along the way. Dreamed up by artist Steve Wintercroft, produced by Yorkshire's very own ARCADE and built entirely from recycled and repurposed materials, *Grue* is named after an ancient word for 'shiver' – but don't worry about the cold! You'll be able to warm up with a drink and a snack, and take part in special crafting activities on site. To find out more about this event and to book tickets, visit our website: [Grue | Bradford 2025](#)

Feedback sought on bridge over the A629 connecting Steeton and Silsden

In partnership with the West Yorkshire Combined Authority we are asking for feedback on plans for a bridge over the A629 connecting the towns of Steeton and Silsden. The walking and cycling improvements scheme, which is being called **Steeton and Silsden Connect**, aims to make it easier for people to walk and cycle between the two towns, by providing a safer way to cross the busy A629 dual carriageway.

A short [questionnaire is now available on the Combined Authority's Your Voice website](#) for people to give their feedback. This will be open until 11.59pm on Sunday 16 February.

A webinar will also be held on Tuesday 11 February from 6pm to 7pm.

[Find out more](#)

Steeton and Silsden A629 footbridge

We're working in partnership with the West Yorkshire Combined Authority to help improve journeys between Steeton and Silsden for people who walk and cycle.

There will be another drop-in session on Wednesday 5 February 10am-2pm at The Hub, Steeton, as well as a webinar on Tuesday 11 February from 6pm to 7pm.

Learn more about the project, complete the survey or register for the webinar on the [Your Voice website](#).

Fake news and navigating AI webinar

This webinar, hosted by Bradford District Credit Union, takes place on Safer Internet Day on Tuesday 11 February from 1pm to 3pm. This is a unique opportunity to explore the challenges of today's digital landscape, from navigating the complexities of artificial intelligence (AI) to recognising and combating fake news. We aim to empower individuals and communities to stay informed and safe online. The session will feature expert speakers from across West Yorkshire and beyond, providing practical advice, real-world insights, and a live Q&A stream. [Find out more and register your place](#)

Bradford transport history re-embedded into city centre street

A section of Bradford's transport heritage has been re-embedded into a Bridge Street in the city centre. Old tram tracks which are thought to be over 100 years old were uncovered during the work taking place to transform Bradford city centre. They have been re-laid and are now back on display in the same position they were found.

Bradford 2025: Creative People – we need you!

Bradford 2025 are looking for a team of talented, creative people to join Our Patch – their community engagement programme.

You might be an artist with experience of work in the community, a community worker with a creative flair, a creative business – or a dedicated hobbyist.

They want to find people who love Bradford District and enjoy sharing their creativity with others to join the Our Patch team.

You can:

- Apply for one of 10 freelance roles
- Join a talent pool of freelancers to deliver short-term projects and one-off events

These roles will work across Bradford District – Bradford East, Bradford South, Bradford West, Keighley & Ilkley, and Shipley.

We will prioritise applications from people who have personal or professional knowledge of Bradford and live in West Yorkshire.

[Find out more](#)

Volunteer with Bradford 2025

We all know that Bradford's greatest asset is its people. Now it's time to show the world. We're looking for more than 3,500 volunteers to help Bradford 2025 deliver an incredible year of culture. Perhaps you'd like to serve as an ambassador for one of Bradford's diverse neighbourhoods – from Bingley to Barkerend, Ilkley to Idle, Keighley to Clayton. Perhaps you're itching to be one of the faces of Bradford 2025, meeting and greeting the public at our events. Or perhaps you'd be happiest helping out behind the scenes. Whatever your preference, there's a role for you on our volunteering team.

Our volunteers will play a crucial part in the success of our year-long celebration. Experience a year like no other from the inside, be part of a passionate community of new friends – and have an all-round brilliant time. We'll support our team of volunteers every step of the way. You'll get full training for your role, with the opportunity to undertake everything from training in sight-assisted guidance and first aid to an accredited City & Guilds Level 2 Qualification in Customer Service. What's more, we'll cover your travel and food expenses for every shift you attend. Please note: you must be aged 18 or older to become a Bradford 2025 volunteer.

Find out how to sign up and more by visiting the Bradford 2025 website [Volunteer with Bradford 2025](#)

World Cancer Day – survey to influence Bradford District and Craven cancer screening campaign

Bradford District and Craven Health and Care Partnership is gathering insight to design and rollout a targeted Bradford District and Craven digital cancer campaign. The partnership is targeting areas of low uptake and communities who don't engage with cancer screening services – using local data we have identified people largely in the South Asian, Black, and Eastern European community living in BD1, BD3, BD5, BD7, BD8, BD9 and BD21. We would appreciate your help getting they survey out far and wide. Please use the [World Cancer Day social media toolkit](#) (with a social media graphic and suggested text) to promote the survey across your channels. The survey closes on 14 February. If you have any issues using the toolkit please email communications@bradford.nhs.uk

Children's Mental Health Awareness Week

This year's theme, inspired by Pixar's Inside Out 2, provides an opportunity for children to explore and understand their emotions. The Healthy Minds apprentices have written a blog with helpful tips on how the film can support children, parents, and carers in understanding children's mental health. You can read the blog on [the Healthy Minds website](#).

They also filmed a new [Healthy Minds Explained](#) episode, where the apprentices discuss Inside Out and children's mental health. The video will be available on Healthy Minds TikTok and Instagram on 5 February. You can also [download the video here](#).

Different is what we do – The University of Bradford

The University of Bradford has kicked off 2025 with an exciting campaign to share how they see things differently, think differently and aren't afraid to try things that have never been attempted. Our [Different is what we do campaign](#) is all about helping people to understand the difference we are making through our teaching, research and innovation. Our work to boost students' life chances makes the unachievable achievable, and by giving a voice to communities affected by nuclear weapons testing we are helping to resolve the unresolved. We're using our different to make a difference.

Please do share or re-post the University of Bradford's social media posts, here are the [University's LinkedIn](#) and [X posts](#).

#GrowWelltoEatWell campaign has now launched

Working with Fruit Works we are excited to offer partners, organisations and local workplaces the opportunity to have a small fruit orchard on their site. There will also be an information session that you're able to attend to learn more (Tuesday 25 February) and the closing date for applications is Friday 7 March. For more information and to apply please head to <https://mylivingwell.co.uk/news-post/ready-set-grow/>

West Yorkshire Resilience Forum need your help

Can you join us in helping to make our region more resilient to local emergencies and incidents?

We know communities with high resilience can handle challenges and recover quicker from emergencies. So we're aiming to support communities in West Yorkshire become better prepared for incidents, such as flooding, storms and power outages.

To do this, we need to know how prepared you would be if you were ever faced with an emergency. We've created the West Yorkshire Community Resilience survey to help us understand the current level of community resilience and emergency preparedness across the region. The information we obtain through this survey will feed into our work to help communities better prepare for, respond to and recover from emergencies and major incidents.

You can find the survey here or visit our website:

www.westyorkshireprepared.org.uk/communityresiliencesurvey.

It should take no longer than 15 minutes to complete and the deadline is 9 February.

Who are we?

West Yorkshire Resilience Forum – also known as West Yorkshire Prepared - is made up of the region's emergency responders, Local Authorities, health services and other supporting agencies. To find out more, visit our website www.westyorkshireprepared.org.uk

Local Friendship Grants Round 4 Workshop for Groups supporting people living with dementia and their carers:

- Tuesday 25th February, 10:30-12:30

Local Friendship Grants Round 4 Workshop for Groups supporting those with sensory impairments:

- Thursday 6th March, 11:00-13:00

*Grants go live on 20/02/2025 – further information to follow shortly.

INTRODUCING

ROMA CULTURAL AWARENESS TRAINING



Bridging The Way

Inspiring through Education



Monday 24th March 2025 10:00am - 12:00



New View Room at Britannia House, Bradford

Delivered by

George Tancos

Specialises in Roma history and culture, offering rich insights into the traditions and experiences of the Roma community.



Pavel Bilkar

Brings over 15 years of experience in education, with expertise in safeguarding, behaviour management and supporting diverse communities.



Join us for a powerful training session to deepen your understanding of Roma culture. This session designed to provide an overview of Roma culture and address key challenges faced by the Roma community. Aiming to foster a more inclusive and respectful environment by providing participants with insights into the rich traditions, history, and experiences of the Roma community.

[Councils Staff Click Here to Book](#)

Book onto the course now!

[External Staff Click Here to Book](#)



Info@bridgingtheway.co.uk

www.bridgingtheway.co.uk

Bridging The Way

Inspiring through Education



The session will cover the following topics:

- **History and Heritage**
- **Traditions and Cultural Practices**
- **Stereotypes and Breaking Barriers**
- **Barriers to Accessing Services**
- **Domestic Abuse in Roma Families**
- **Inclusive Practices**



Bradford District Credit Union loan and savings offer

You will have seen in the news earlier this week the number of people National Debtline because they are worried about debt has increased significantly (57% more calls in the first two weeks of January compared to the same period last year). Bradford District Credit Union are offering savings and loan facilities for employees working in adult social care, primary care, NHS Trusts and the VCSE, delivering health and social care activities in Bradford District and Craven.



New Year, New Goal: Start saving in 2025!

Facing financial hardship and on a low income?

BDCU are offering savings and loan facilities for employees working in adult social care, primary care, NHS Trusts and the VCSE, delivering health and social care activities in Bradford District and Craven.

SAVINGS SCHEME

- ✓ Open a Credit Union account
- ✓ Save £10 for three months in a row
- ✓ We'll put an extra £30 into your account



LOAN SCHEME

- ✓ £200 loan for staff with low credit rating*
- ✓ Build your credit score
- ✓ Qualify for savings scheme

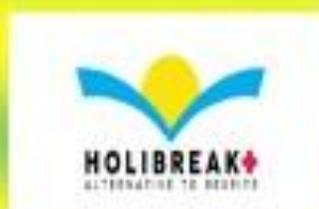


all applicants will be considered regardless of credit history

**PROMO
CODE**

**You must use code:
HSC OFFER
to qualify.**





Cannon Hall Farm Day Trip Wednesday 9 April 2025



A Carer and their disabled child 16 and under are invited to enjoy a funded day at Cannon Hall Farm on Wednesday the 9 April 2025, leaving Bradford in a wheelchair accessible coach at 10.00 from end of Patent Street, Bradford BD9 5BD (there is a car park, £2.00 for 12 hours, on Patent Street) leaving Cannon Hall at 16.30 for the journey back to Bradford.

The coach is accessible with a lift, and there is space on the coach for 1 fixed wheelchair which will be allocated on a first come first served basis. A booking form will need to be completed to secure your places.

**Spaces are limited so you are advised to book early.
No complete booking form, no space on trip!**



Holibreak +Equality Together, Manningham Mills, Community Centre, Lilycroft Road, Bradford BD9 5BD Tel 01274 594173 option 5 or 07538 324062

Email: holibreakplus@equalitytogether.org.uk Website: www.holibreakplus.org.uk Company limited by guarantee Registered in England No. 2221536 Registered Charity No. 700084

Get your free flu jab



Some people with a learning disability can get very ill if they get flu.



The best way to avoid flu is to get a free flu jab.

NHS
GP surgery

You can have the flu jab at your GP surgery.

Pharmacy +

Or you can have the flu jab at a pharmacy.



If you are scared of needles, tell the nurse. You may be able to have the vaccine as a nose spray instead.

Produced by Public Health England. Copyright 2020. Product code: EASYS6ADFL112 2p. 5K. OCT 2020 (AP0). Pictures reproduced with kind permission from PhotoCredits.com



**HELP US
HELP YOU**
PROTECT AGAINST FLU

Flu **i**mmunisation
Helping to protect everyone,
at every age

The flu vaccination rates for adults with learning disabilities is quite low this year at only 40% of those on the LD register – but we have another 2 months where people can still get their vaccinations so any last minute encouragement would be great!

CLICK [HERE](#) FOR MORE INFORMATION

Greetings From...



THE

Wish you were here!



To:

Learning Disabled & Autistic People!

Are you ready to take the next steps in your performing arts career?

Come and meet the friendly team at Mind the Gap. Join in our Open Day full of interactive workshops, Q&A sessions, arts & crafts and live performances.

From:

The Academy Team at Mind the Gap

see you soon!

Scan me to register!



Mind the Gap

Unit 2, Silk Warehouse

Patent Street

Bradford, BD9 4SA



Saturday 08
February 2025



12pm - 4pm

Keep in touch! 01274 487390
www.mind-the-gap.org.uk