

# BCA



Bradford Care Association

## MEMBERSHIP 2023 - 2024



[admin@bradfordcareassociation.org](mailto:admin@bradfordcareassociation.org)

BRADFORD CARE ASSOCIATION - UNITED, WE  
MAKE A DIFFERENCE

**JOIN NOW AND ENJOY FREE MEMBERSHIP  
FOR 23/24**



### **Fantastic News BCA FREE Membership Extended for Another 12 Months!!!!**

We are really pleased to be able to continue to offer free BCA membership to all care providers for 23/24 due to the funding support of Local Authority. The BCA fully understand and appreciate all the pressures providers are facing at the moment both financial and operational so we don't want to place any extra burden's on you at this time.

We will continue to fight for the care sector at a local, regional and national level, working together alongside providers and system partners to develop and share best practice across the sector, building on the work already undertaken last year.

The BCA membership have already demonstrated what can be achieved and the challenges we can overcome working together, we must continue to support each other in year ahead.

**Please take a moment to join the BCA and help to ensure the sustainable and thriving Bradford care sector of the future. Find out more on the next page.**

# HOW TO BECOME A MEMBER

If you would like to become a BCA Member for free and would like to start enjoying the benefits today, simply fill out the short **[Membership Form \(CLICK HERE\)](#)** -

***Please complete the form for each CQC registered location.***

Alternatively, email [admin@bradfordcareassociation.org](mailto:admin@bradfordcareassociation.org) requesting the membership form.

Following completion of the form we will send you a BCA Members Welcome Pack and Certificate.

## ALREADY A MEMBER? HOW TO RENEW YOUR MEMBERSHIP

Thank you for your continued support, please complete the form below to ensure we have the latest and most up to date information about you and your service.

Following completion of the form we will send you the 23/24 BCA Members Welcome Pack and Certificate.

**Please [CLICK HERE](#) to complete the form**

***Please complete the form for each CQC registered location.***

If you have any queries, please email [admin@bradfordcareassociation.org](mailto:admin@bradfordcareassociation.org)



***“The BCA listens to everyone and makes members feel equal and a valuable part of the team. It also plays an important role in funding negotiations and legislative changes.”***

## NEW FOR 23/24!

### ***Our BCA Partners***

Access to members only special discounted prices from our BCA Partners such as Person- Centred Software and Hempsons. **Find out more about all our partners below:**



## Benefits for members

### Practical help:

- Advice, guidance and information on best practice, including quality workshops, a dedicated WhatsApp group for managers and an insightful monthly newsletter.
- Informative tools and best-practice documents to support providers with assessments and inspections including the CQC Provider Information Return (PIR) Workbook.
- Training, support and direction on funding and grants as well as DSPT/GDPR compliance support.
- Help attract a high-quality workforce through value based recruitment
- Advice on developing and retaining the current workforce through training and incentives
- Access to resources to help staff health and well-being

### Communication and endorsements:

- Direct access to leaders within the Local Authority, the CQC, the CCG, NHS and ICS
- BCA Membership demonstrate to CQC a provider's commitment to quality of care, sharing of best practice, local engagement, and continuous improvement.
- Membership certificate.

### Cost savings:

- Specialist discounted training and leadership development support.
- Procedural support and guidance on testing, PPE, medication, and hospital admissions/ discharges.
- Access to members only special discounted prices from our **BCA Partners** such as Person- Centred Software and Hempsons

Hempsons is delighted to be a platinum partner of BCA. We offer comprehensive and expert legal support to BCA members who face sector-specific challenges. With our deep understanding of your market and environment and our experience dealing with similar issues for others, we're ready to help you get the right outcomes efficiently and effectively.

## Discounted rates for BCA Members :

**BCA members benefit from approx. 25% off Hempsons standards rates.**

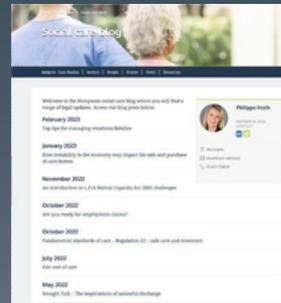
BCA members are eligible for a free 30-minute consultation with a Hempsons solicitor on any legal query connected to health and social care (limited to one topic per call). Call **01423 724056** asking for the social care advice line, stating that you are a BCA member. Alternatively, you can email **socialcare@hempsons.co.uk**



## Hempsons expertise

- charity law
- commercial property
- community care law
- contracts
- corporate law
- CQC regulatory
- data protection and security
- disputes and litigation
- employment law
- fundraising
- health and safety
- inquests and coroners
- judicial review
- mental health law
- safeguarding
- tendering

We can help you stay up to date with a range of legal issues



*“I have used Hempsons for many years and continue to be impressed by their extensive knowledge and expertise in the sector. They have a friendly and approachable way of working and always provide really practical no nonsense advice, consistently achieve positive outcomes. Definitely my go to law firm, would highly recommend.”*

Andrew Luckett,  
Chief Executive New Concept Care and Nursing

## Contact us today!



Philippa Doyle  
Partner – health and social care advisory  
01423 724028  
p.doyle@hempsons.co.uk



**TL Dallas**  
INSURANCE SINCE 1919

# Health & Care Insurance



**Our specialist team of health and care insurance experts at TL Dallas have been working within the care sector for over 20 years and understand the unique challenges you face. With access to specialist insurers, we can provide a wide range of insurance and risk management options, covering all segments of the health and care industry.**

## Core Cover

- Building & contents
- Business interruption
- Employers' liability
- Legal expenses
- Loss of registration
- Medical malpractice & abuse
- Professional indemnity
- Public liability
- Residents' effects
- Terrorism

## Additional Cover

- Cyber
- Employee benefits\*
- Engineering inspection & breakdown
- Financial services\*
- Keyman insurance\*
- Management liability
- Motor and fleet
- Pensions\*
- Personal accident
- Risk management & CQC consultancy

\*TL Dallas Independent Financial Services Ltd can provide advice on those "Additional Covers"

## Claims Consultancy

We have an in-house consultancy service to review and advise, as well as providing expert assistance throughout the life of a claim be it virtually or in person.

- We take on the negotiation of your claim directly with your insurer or loss adjusters.
- We provide a second opinion on a repudiated or unsatisfactory claim outcome.

This means taking as much of the hassle away from you as we can and fighting for the best possible settlements.

## What we can offer BCA members:

**Webinars & Newsletters** – offering expert advice on a variety of subjects and current affairs from both ourselves and a panel of external professionals around CQC guidance, risk management and H&S, safeguarding, staff retention and recruitment, immigration, underinsurance, changes to sector legislation, business continuity planning and funding.

**Consultancy** – expert advice from external partners relating to CQC guidance around preparing for upcoming inspections, or recent inspections where action may be needed. Also legal assistance for areas including the purchasing of new premises and acquisitions, changes to legislation, inquests, CQC and H&S investigations, data protection and employment disputes to ensure you can continue to deliver quality care.

**Call James on 07984 143885 or email [james.bright@tldallas.com](mailto:james.bright@tldallas.com)**

**Call Rico on 07984 143758 or email [rico.young@tldallas.com](mailto:rico.young@tldallas.com)**

**Scan the QR code or visit [www.tldallas.com/health-and-care-insurance](http://www.tldallas.com/health-and-care-insurance)**

Bradford • Belfast • Cumbria • Edinburgh • Falkirk • Glasgow • Holmfirth  
Lincolnshire • London • North Yorkshire • Shetland • Stockport

 Find us on LinkedIn, Twitter and Facebook

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# JTM Service Ltd



**At JTM Service we have 40 years' experience and we are the go-to company for the supply, installation, service and maintenance of commercial laundry equipment and dishwashers. We provide an unrivalled service for maintenance and repairs, and we supply and install the latest high-performance commercial washing machines, tumble dryers, dishwashers and ironers.**

**We supply and service all major makes and models of commercial laundry equipment, and we are proud to be the Approved Miele Professional Partner for the region.**



## Care Homes & Nursing Homes

We have extensive experience supporting Care and Nursing Homes and we understand the importance of having effective laundry and dishwashing equipment which deliver optimum performance and maximise hygiene and infection control, whilst minimising costs and ensuring compliance. That is why JTM Service is the ideal choice for all commercial laundry and warewashing equipment requirements in the Care sector.

[Click here for more information](#)

We offer range of:

- commercial washing machines
- tumble dryers
- ironers
- dishwashers

We supply all major makes and models, including:

- Miele
- Girbau
- Primus
- Smeg
- Alliance
- Speedqueen
- Electrolux.

## Special Offer to BCA Members

### 10% Discount on:

- Planned Preventative Maintenance Visits (Annual Service visits) (JTM Service Preventative Maintenance)
- Annual Gas Safety Inspections (JTM Service Gas Inspections)
- Duct Cleaning (JTM Service Duct Cleaning)

### Free Site Audit for Hygiene and Infection Control

An onsite audit of your On Premise Laundry ("OPL") to assess the suitability of the laundry layout, processes and equipment. This will include recommendations to avoid cross contamination and maximise your hygiene and infection control.



Want benefit from a great service, to save money, reduce downtime, improve infection control, ensure compliance, and work with a partner you can trust, please contact us at [info@jtmservice.co.uk](mailto:info@jtmservice.co.uk) or **0113 2572221**.

**Person Centred Software offers a wide range of products, including the UK's most widely used Digital Care Planning System; used by over 3,500 care providers throughout the UK, this fully mobile, icon-driven and easy-to-use system allows care staff to record over 50 care notes per resident per day. Something that is not possible on paper or with many other systems.**

**ICS Funding Support** – The UK government aims to have 80% of all registered care providers adopt a Digital Social Care Record (DSCR), such as Person Centred Software's Digital Care System, by 2024. Registered care providers can now apply for grant funding from their local Integrated Care System (ICS). Person Centred Software is working in partnership with the ICS' across England to help you access funding and transition from paper to digital.

### **Our Products Include:**

- 
- **Digital Care Planning System**– Person Centred Software's Digital Care Planning System is the UK's most widely used system. Care home managers, nurses, carers and owners use the system to evidence all aspects of care, from creating and managing person-centred care plans to risk assessments, charts and much more. [Click here to learn more](#)
  - **ATLAS eMAR**– The electronic medicines management system that digitally links care homes to GP's and pharmacy dispensing systems, saving you time on booking in of medication, recording of monthly medication and auditing your home. [Click here to learn more](#)
  - **Oomph! Wellbeing & Activities Platform**– A platform for residents and staff boosting the physical and emotional health of those living in care. The Oomph On-Demand platform enables people in care to take part in specialist activity programmes 24-7 created especially for them based on their individual needs and personal interests. [Click here to learn more](#)
  - **Oomph! Wellbeing & Activities Training** – Oomph training enables your care home team to develop and improve across every aspect of their wellbeing delivery. Staff gain expertise, residents feel happier and you are able to exceed regulatory requirements with a positive impact on CQC reports. [Click here to learn more](#)
  - **Maintenance and Asset Management** – Manage and monitor all maintenance jobs and assets including recording cleaning schedules, room changes and more across Health and Social Care. [Click here to learn more](#)
  - **Digital Reception** – Collect feedback and analyse data with our hands-free front of house reception. [Click here to learn more](#)
  - **Nursecall Messaging Service** – A smart solution that removes the requirement for pagers and dedicated medical devices by allowing your staff to access alerts, messages and notifications in one place via a single device. [Click here to learn more](#)

**Person Centred Software are offering 15% discount to BCA Members contact us for more information on [hello@personcentredsoftware.co.uk](mailto:hello@personcentredsoftware.co.uk) Tel; 01483 357657**



Whether you're starting a care business or growing one, at Citation you'll find everything you need to help get your HR, Health & Safety and CQC compliance right. They enjoy deciphering thousands of pages of regulations, and finding affordable, intelligent solutions to keep compliance simple for businesses like yours and get you the highest possible regulatory rating.



### Who are Citation?

- 160+ HR professionals, barristers, solicitors, Health & Safety experts, and care industry experts here for you 24/7
- 25+ years supporting UK businesses
- 50,000+ brilliant clients
- Rated 'Excellent' by their clients on Trustpilot

**DON'T MISS OUT!**

## As a BCA member you can receive all of the below for a discounted rate:

- **24/7 expert advice** – Round-the-clock phone access to expert HR and Health & Safety professionals
- **Atlas, their smart compliance technology** – Manage essential HR and Health & Safety tasks, training and documentation in one place with the Atlas online hub
- **Independent on-site support** – Annual HR check-ins and site visits delivered by their lovely local consultants
- **Advice so good, it's guaranteed** – As long as you follow their advice, they'll defend you against tribunal claims up to £1.5million a year
- **Documentation, sorted** – Policies, risk assessments, contracts – their experts have them covered for you, so you can focus on what you do best
- **CQC Pro** – Ace your inspections and tick off your regulatory obligations with this handy online tool
- **Care mock inspections** – Avoid any surprises when the regulator comes to call with mock inspections by Citation's professional team

### Kick things off with Citation today!!

Get in touch with Citation to organise a free audit of your business and start saving time, stress and money. Simply call **0345 844 1111** or visit [citation.co.uk/care-industry](https://citation.co.uk/care-industry) for more information. And don't forget to quote 'Bradford Care Association' when enquiring to access preferential rates.



**We are a local, Bradford based IT & Cyber Essentials Certification Body that can ensure your business complies with UK legal cyber security requirements. Using the Cyber Essentials scheme, which is a government backed scheme, we can quickly get businesses up to a minimum accepted standard of IT security, which can comply with the NHS DSPT.**

**The goal is to enable you to have the basic levels of protection against cyber-attacks whilst improving business cyber security and reliability in the process.**

- Microsoft 365 & Microsoft Azure Help & Support
- Cyber Security Consultancy
- DSPT Help & Guidance
- 24/7 Monitoring of IT Systems
- Mobile Device Management
- Anti Virus / Anti Spyware / Anti Ransomware
- Microsoft Patch Management
- Web & Email Secure Content Filtering
- Cyber Essentials Certifications
- Security Awareness Training Solutions
- IT Support & Assistance
- Reliable WiFi Solutions
- Vulnerability Assessments
- Penetration Testing / Ethical Hacking
- Broadband, Phone Lines, Leased Lines
- Experience within your industry so we understand how you work.
- Lot of experience working with the GDPR, the ICO and the NHS DSPT.
- Strong partnerships with all the key IT and security vendors.



Check your IT



Get Certified



Anti-Virus



Online Backup



Mail security



Web Security

**Special  
OFFER**

**Quote BCA23**

### Special Offer for Bradford Care Association Members

- Free 30 minute 'Teams' meeting to discuss individual requirements.
- 15% discount on the Cyber Essentials Plus certification fees.
- 20% discount on our standard consultation fee rate.



**01274 924686**



**Info@itwiser.co.uk**

ITWiser LLP  
Bradford Chamber Business Park  
Bradford  
BD4 8BX

**We Care Communications are an award winning telecoms provider that specialises in providing affordable devices to social care providers.**

They supply front line care staff with secure devices, so that they don't have to use their own personal phone whilst delivering care, which helps to comply with GDPR.

Many of the team have worked extensively alongside Social Care Providers for over 15 years and have been involved 1000's of social care digital transformation rollouts. We Care Communications work alongside many large national chains of providers, charitable care organisations and of course independent care providers, who are often at the start of their journey in social care.

## We Care Communications

TRUSTED | DEPENDABLE | TELECOMS EXPERTS

### WHEN IT COMES TO BUSINESS TELECOMS, WE CARE COMMUNICATIONS HAVE YOU COVERED!

- ✓ Our management team collectively have decades of experience delivering mobile technology to care providers.
- ✓ We guarantee customers will only ever be invoiced for the contracted price - no extra charges, no messy cash-back.
- ✓ Flexible contract lengths (1, 12, 24 or 36 months) plus co-terminus contract periods for large deployments.
- ✓ One-stop shop for mobile connectivity (all four UK networks), mobile devices and mobile device management software.
- ✓ Specially created low-cost and truly unlimited tariffs - specifically designed for digital platform rollouts to care workers.

### BCA MEMBER BENEFITS

SPECIAL OFFER

**BCA members are entitled to 'preferential rates' when you choose to partner with We Care Communications.**

To get in touch and find out more, contact We Care Communications today and quote Bradford Care Association.



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