

NHSmail

The definitive hygiene date for individual NHSmail accounts is **1st March 2021** so we only have four weeks to activate/reactive individual NHSmail accounts across the region before they are permanently deleted.

- The DSPT North team are prioritising LA/CCG areas which cannot receive the Individual Mailbox Report
- Additional support will be for specific providers, preferably introduce providers to us through the shared mailbox england.dsptnorth@nhs.net to ensure we can complete this task efficiently.
- As discussed DSPT North will continue to provide NHSmail Webinar for providers every Tuesday 2-3pm, this will be reviewed again based upon attendance figures for the next couple of weeks. Please can you resend the attached flyer to all providers in your area.
- **Updated guidance for the complaints and escalations process provided by NHS Digital went live on the 8th December 2020.** Please view this information using the following link <https://support.nhs.net/knowledge-base/complaints-and-escalations-process/>

Data Security and Protection Toolkit (DSPT)

The **progress report to the LA/CCG has been updated to reflect 2020/2021 submissions.** The submissions for 2019/2020 are still valid until **1st July 2021** for residential/nursing homes and **1st November 2021** for all other CQC Registered services. DSPT North are providing this year's data so LA/CCG can track both resubmissions and new submissions.

The deadline dates for 2020/2021 submission are currently:

- **30th June 2021** for Residential and Nursing settings
- **31st October 2021** for Other CQC registered services

DSPT Entry Level Training

You **may** be aware that currently after the 19th February 2021, Entry Level will no longer exist and will be replaced by Approaching Standards. Providers can still publish at Entry Level up until this date and this will count as their submission for 20/21. We are conscious of the fact that providers have many conflicting priorities at present, we therefore want to offer them the flexibility to complete the shorter Entry Level assessment should they have the capacity to do so.

There are only 11 questions to answer for Entry Level, so this may be a preferable option for some providers, rather than having to work towards Approaching Standards, which will have 26/27 questions, plus additional requirements or Standards Met that has 45 questions.

We will be offering the following date and times for Entry Level DSPT support sessions:

- **Thursday 4th February, 10am – 1pm**
- **Monday 8th February, 10am – 1pm.**

We will try and accommodate any further requests to attend, with an attendance limit of ten providers per webinar.

The DSPT North Team