



To submit any material for the bulletin, the deadline is 5pm the day before the next edition is due. Please ensure any information you consult is from a reliable source, including the NHS, or Public Health England.

Thursday 19 January 2023

KEY DATES FOR YOUR DIARY

Tuesday 24th January – MIND Resilience Workshop

Tuesday 7th February 2023 - Oral Health Training

Monday 13th February 2023 – Go4Growth: Finding Opportunities In the Public Sector

Wednesday 22nd March 2023 - MCN General Palliative Care Symptom Management and End of Life Care Workshops

Upcoming events can also be viewed in the

[Events Calendar](#) on the Provider Zone!

THE PROVIDER BULLETIN RETURNS TO BEING WEEKLY!

Due to the volume of urgent information that we would like to share to all providers, the provider bulletin will now be published every week on Thursday. The current format will remain the same, with information being grouped by their relevant service type.

BRADFORD FOODBANKS

To find out where you can get emergency food parcels and low cost food market, please visit <https://bradfordfoodbanks.org.uk>

CONNECT TO SUPPORT SURVEY

We have a very quick survey on the refresh of the Connect to Support platform. We are looking at new themes for the whole website and currently have five mock-ups to choose from, please use the survey [HERE](#) to share your thoughts on the proposed themes and colour schemes.

The closing date for this survey is the 25th January.

ANNOUNCEMENT ON FREE PPE EXTENSION

The Government made an [announcement on the extension of free PPE](#). The free PPE scheme will be extended until March 2024, or until DHSC's stocks are depleted, in order to provide protection for frontline staff against Covid as part of the government's Living with Covid strategy.

DHSC will continue to supply [all categories](#) of PPE according to demand until the end of March 2023. Further information about the extension and the scheme can be found [here](#).

INFORMATION FOR: ALL PROVIDERS

BRONZE, SILVER, GOLD AND PLATINUM AWARDS FOR COVID-19 BOOSTER VACCINATIONS

The Contract and Quality Team is again introducing Bronze, Silver, Gold and Platinum awards for Care Homes and Home Support Providers based on the uptake of the Covid-19 Boosters amongst staff members.

Providers that receive the Gold or Platinum award will receive a letter of commendation from Iain Macbeath, Strategic Director of Health and Wellbeing, and Sarah Muckle, Director of Public Health, at Bradford Council.

The Covid-19 Vaccination Figures are based on data from Capacity Tracker therefore it is crucial that you update regularly.

There is no deadline for these awards. Should your service become eligible for a higher award, we will issue your new award once the uptake of staff evidence stated above is submitted. To find out more about the Capacity Tracker, please visit [HERE](#).

Please note that the figures on the Capacity Tracker do not differentiate between staff that are hesitant and those that are medically not eligible. If you have vaccinated all eligible staff, please email the Commissioning Inbox and we can update your rating on our records.

ORAL HEALTH TRAINING FOR THOSE SUPPORTING PEOPLE WITH LEARNING DISABILITIES AND AUTISM

Free 1 Hour Virtual Training Session

This online training will give practical advice on oral health conditions and the management and risk factors for dental disease typically impacting on the patient with learning disabilities and autism.

TRAINING DATES	
Tuesday 7th February 2023	13:00-14:00
Wednesday 8th March 2023	13:00-14:00

A certificate for one-hour Continuous Professional Development will be awarded. To book your place or for further information contact: oralhealthtraining.ne@hee.nhs.uk.

Please click [HERE](#) to view the Oral Health Training poster.

GO4GROWTH EVENTS

Happy New Year! We are working on putting the below into a G4G document that is shareable with live event links embedded in it, but in the meantime we wanted to give you an early heads up of the 2023 Go4Growth virtual events calendar. These are all live and bookable via our website at the following link: <https://go4growth.co.uk/events> or via our Eventbrite page here: <https://www.eventbrite.co.uk/organizations/events> and anyone can book onto any and as many events as they like. There's more detail on the events within the event itself on Eventbrite. All sessions will be recorded and sent to everyone who registers.

Go4Growth have planned 16 virtual events so far, starting in February and running through to November (excluding August & December). To access the 2023 Go4Growth virtual events calendar, please click [HERE](#).

Please find the calendar below:

Date	Event Title	Summary Content
13/02/2023	Finding Opportunities In the Public Sector	This event is designed for local, micro, diverse & voluntary sector organisations who want to find opportunities in the public sector
27/02/2023	Promoting Your Organisation	How to stand out from the crowd when you're seeking to grow your business in the public sector
06/03/2023	Navigating Public Sector Competitions - Series of Lunch & Learn Sessions	At this first session we'll look at the standard selection questionnaire (SSQ) working through each section and giving an overview of what's required including things like mandatory and discretionary exclusions.
13/03/2023	Navigating Public Sector Competitions - Series of Lunch & Learn Sessions	At this second session we'll look at the specification, evaluation criteria and how to answer technical/quality questions. We'll break down the structure of questions and overview how to relate your response back to the specification and scoring.
20/03/2023	Navigating Public Sector Competitions - Series of Lunch & Learn Sessions	At this third session we'll look at the terms and conditions, pulling out the main areas to focus on such as warranties/liabilities, cost increases, termination, IPR etc. This session doesn't constitute legal advice but is guidance from a practitioners perspective. We will look at standard goods and services contracts and will not cover SAAS (Software As A Service) or Construction Contracts such as NEC3
27/03/2023	Navigating Public Sector Competitions - Series of Lunch & Learn Sessions	At this final session we'll look at the feedback process. After every public sector bid when the result of the tender is communicated to you, it should be accompanied by some feedback . At this session we will go through examples of useful feedback and overview what you should expect to get or can ask for from the contracting authority. We will also chat through how to use feedback for future work. We'll also discuss what to do if you're not happy with either the outcome or process and where you can go to get support.
13/04/2023	Find businesses to partner with & develop collaborative working	Learn about developing partnerships/collaborations for opportunities in the public sector & meet businesses who may become future partners
26/04/2023	Credibility and Accreditations	Exploring what basic credibility means from a public sector competition perspective and how to get it.
15/05/2023	Social Value for Providers.	Developing your social value narrative, policy development, communicating social value (Reference to Themes, Outcomes, Measures TOMs). Practical support for how to translate what you're already doing into public sector bids
05/06/2023	Carbon Net Zero for Providers	A practical overview of Carbon Net Zero (CNZ) for public sector providers
19/06/2023	Finding Opportunities in the Public Sector	This event is designed for local, micro, diverse & voluntary sector organisations who want to find opportunities in the public sector
13/07/2023	Writing Policies for Public Sector work	An insight into the policies generally required by the public sector to successfully win work and how to get started developing your own.
11/09/2023	Finding Opportunities in the Public Sector	This event is designed for local, micro, diverse & voluntary sector organisations who want to find opportunities in the public sector
12/10/2023	Promoting Your Organisation	How to stand out from the crowd when you're seeking to grow your business in the public sector
09/11/2023	Find businesses to partner with & develop collaborative working	Learn about developing partnerships/collaborations for opportunities in the public sector & meet businesses who may become future partners
20/11/2023	Responsible Business for Public Sector Suppliers	A practical overview of the topics that make up Responsible Business such as Sustainability, Carbon Net Zero and Social Value

HAVE YOUR SAY ON HOW HEALTH SERVICES ARE DELIVERED ACROSS WEST YORKSHIRE

The [NHS West Yorkshire Integrated Care Board](#) is asking people and communities to come forward and share their views on how health services should be delivered to them locally, and across West Yorkshire. And it's important you have your say too.

With the passing of the Health and Care Act 2022, there is a requirement for integrated care systems (like the [West Yorkshire Health and Care Partnership](#), which our organisation is part of) to develop a five-year integrated health and social care strategy and for integrated care boards to develop a joint forward plan to deliver the NHS components.

Building on the West Yorkshire Health and Care Partnership (WY HCP) [Five-Year Strategy 'Better health and wellbeing for everyone'](#) published in 2020, the Partnership has [coproduced a refreshed draft strategy](#). The Partnership is now seeking people's views on how its ambitions for the NHS will be achieved in a new joint forward plan for the area. The plan will be published by the 30 June 2023.

You can have your say by completing a short survey online at <https://bit.ly/wyviews> by Monday 20 February 2023. More information is available on the WY HCP website at wypartnership.co.uk/your-views

THE CELLAR TRUST FREE TRAINING

NEURODIVERSITY TRAINING

Dates: Various dates between December 2022 – March 2023

Book your free place here: www.eventbrite.com/cc/neurodiversity-training-1123539

INTRODUCTION TO COUNSELLING

Dates: Various dates between December 2022 – March 2023

Book your free place here: www.eventbrite.com/cc/introduction-to-counselling-skills-1318739

SELF-HARM TRAINING

Dates: Various dates between December 2022 – March 2023

Book your free place here: www.eventbrite.com/cc/self-harm-training-1258149

CALL FOR FLU VACCINATION

Please read the message from the DHSC External Affairs below

As you may be aware, the hospitalisation rate for flu patients has been increasing, with last week seeing over 5000 people in hospital with flu every day. In light of this, we're asking stakeholders to consider further amplifying communications emphasising the importance of flu vaccination to the public, patients and staff during this crucial period.

To help with this, below you will find our latest social media content, including a video from Deputy Chief Medical Officer Thomas Waite launched today.

Resources:

[DCMO Twitter Video](#)

[Flu vaccination for people over 50](#)

[Ministerial Tweet on Flu Hospitalisations](#)

[Campaign Resource Centre](#) which contains social media statics, posters, flyers, and animations for both Covid and Flu vaccinations

And for ease, please find attached flu social media statics specifically targeted at:

Pregnant women

People over 50

People with long-term health conditions

Children aged 2-3

The vaccine can help avoid serious illness and ease pressure off the NHS, and with your help we have been able to get [20 million people vaccinated](#) against the flu, which is a huge milestone.

***Currently eligible cohorts for a free flu vaccine are:**

all children aged 2 or 3 years on 31 August 2022

all primary school aged children (from Reception to Year 6) and some secondary school aged children

those aged 6 months of age upwards in a clinical risk group
pregnant women

those aged 50 years and over

those in long-stay residential care homes

carers in receipt of a carer's allowance, or who are the main carer of an older or disabled person who may be at risk if the carer gets sick

those that live with someone who is more likely to get infections (such as someone living with HIV, has had a transplant or is having certain treatments for cancer, lupus or rheumatoid arthritis)



Save the dates for 2023

MCN General Palliative Care Symptom Management and End of Life Care Workshops.

You will need to attend all 3 sessions.

The dates for 2023 are – 22nd March 2023,

29th March 2023, 5th April 2023

and then

18th October 2023,

25th October 2023, 1st November 2023.

All Sessions will be 9am -11am Venue TBC

This for people who look after palliative patients as part of their everyday jobs e.g. GPs, District nurses, care home staff, new starters to the hospice, hospital nurses

To reserve your place, please contact

Jasmeet.Panesar@bdct.nhs.uk

To read the workshop slides, please click

[HERE.](#)

LIVING WELL - FREE UPCOMING TRAINING COURSES

A Royal Society for Public Health (RSPH) course and two Mental Health First Aid England courses are being delivered by Living Well. These courses are suitable for anyone who lives or works in the Bradford district. Places are limited and will be allocated on a first come first served basis.

To access the Royal Society for Public Health (RSPH) course , please click [HERE](#).

To access the Mental Health First Aid England courses, please click [HERE](#).

To visit the living Well website, please click [HERE](#).

FREE END OF LIFE CARE TRAINING

- Do you look after patients/clients and at the end of life? attend these as standalone sessions or attend all 4 areas:
 - Do you support patients/clients and those important to them to start to think about their care as they become less well?
 - Do you want to gain more skills and knowledge around end of life care and having those challenging conversations?

Free places are available for those who deliver personalised care across West Yorkshire, including health, social care and VCSE staff and volunteers who need to be able to deliver culturally competent personalised care, taking into account individual needs, preferences and circumstances.

The virtual interactive education sessions will focus on 4 key areas of end of life:

- Supporting personalised and advance care planning discussions at the end of life
 - Difficult conversations at the end of life
 - Supporting carers to care for patients in last weeks and days of life
 - Bereavement and loss (including self care)

Facilitators: Palliative Care Clinicians and educators from St Gemma's Hospice will deliver the sessions

via zoom. All training will be delivered virtually via Zoom; you will need access to a PC with camera and

microphone; or laptop; or Smart Phone. Once you have booked on you will be sent further detailed

information for joining the session via zoom. If you have any questions, please email:

AUPCcourses@st-gemma.co.uk
www.st-gemma.co.uk/professional-development

To find out the dates and times for each session, please read the poster [HERE](#).



Building brighter futures
with people recovering from mental health problems

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NEURODIVERSITY TRAINING

Dates: Various dates between December 2022 – March 2023

Book your free place here: www.eventbrite.com/cc/neurodiversity-training-1123539

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Book your free place here: www.eventbrite.com/cc/self-harm-training-1258149

For practical hints and tips...

*and advice to help you
manage the increasing
cost of living visit
costoflivingbradford.co.uk*



#CostOfLivingSupport

BCA – HELP SUPPORT CARE UPLIFTS

We need your feedback to help support Care Fee Uplift negotiations!

Over recent years we have had to contend with Covid 19 and the increasing workforce challenges, and now the sector is faced with soaring cost inflation and a deepening workforce crisis as a result.

The BCA will be calling on the health and care system for sufficient care fee uplifts for 23/24 to ensure the financial sustainability of the sector and to support the recruitment and retention of our workforce.

To inform our case please complete this survey ASAP so we can capture the key cost pressures and sustainability concerns of the sector.

Any information shared with the BCA will be anonymised so you cannot be identified.

[CLICK HERE - Care Fee Uplift 23/24 and sustainability concerns of the Care Sector Survey](#)

As well as the above survey, BCA are helping to support Care Providers and their workforce during these challenging times and would like to find out what type of support could help you. The BCA can then look for ways to try and find this support, from the Council, the Integrated Care System and other agencies.

Please send the Workforce Survey below to your staff ASAP.

[CLICK HERE - Workforce Survey \(for your staff to complete\)](#)

Any Information shared with the BCA will be anonymised so you can not be identified.

We will continue to work with the council and the wider systems exploring all means of supporting the sustainability of the care sector and the workforce.

Thank You in advance.

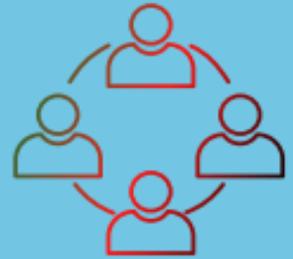
CQC REVISED PLAN AND APPROACH FOR TRANSFORMATION

The CQC have laid out their approach to how and when they would take the next steps in delivering their strategy. To read the CQC's revised plan and approach for transformation, please click [HERE](#).

ACTIVITY COORDINATOR NETWORK

Why join the network?

- Support one another
- Showcase ideas and resources
- Learn from each other
- Hear from external speakers / organisations
- Monthly Meetings with other Activity Coordinator's
- WhatsApp Group - sharing ideas on the go



How to join the Activity Coordinator Network?

Email admin@bradfordcareassociation.org to join the network. You can then receive the Monthly Zoom Meeting Calendar Invites + be added to the WhatsApp Group



**For more information email:
admin@bradfordcareassociation.org**

PAYING ON PLANNED SERVICES

In these exceptional times, in an attempt to help ease the financial and administrative pressures, payments will be made on the planned level of service.

All providers with the exception of residential and nursing homes will be required to keep a record of the actual level of service provided and to supply that information via payment claim forms as soon as possible. Payments will be made on a scheduled basis based on the planned level of service rather than waiting for completed payment claim forms to be supplied. Adjustments to the planned service will be processed as soon as possible after the PCF is returned.

For non-residential providers, please can you update the Payments Team with the email address the electronic payment claim form should be sent to. Please supply the details to cca.payments@bradford.gov.uk For Residential and Nursing homes, payment claim forms will cease to be provided.

For the time being, Residential and Nursing home providers are asked to email details of all discharges or deaths to the Contracts Team as and when they occur to cca.contractsteam@bradford.gov.uk

IMPROVING COVID-19 VACCINATION UPTAKE (HOMELESSNESS) WEBINAR + TESTING UPDATE

Homelessness settings continue to be eligible for free COVID-19 tests. Guidance on how organisations can register and order kits can be found [here](#). We recommend that settings register and order tests as alongside an increase in cases of influenza, prevalence of COVID-19 continues to rise. People experiencing homelessness, and especially those who sleep rough, experience worse health conditions and are much less likely to be vaccinated than the general population – making them at a higher risk from COVID-19. Testing in communal settings has proven vital for controlling infection and preventing outbreaks of COVID-19.

Ordering tests is a simple two-step process that should take no longer than 10 minutes; settings are asked to set up a Unique Organisation Number (UON) [here](#) and then use this to order tests [here](#).

Webinar with Homeless Link on Wednesday 18 January at 2pm-3pm on best practice for COVID-19 vaccination uptake. There will be an opportunity to hear from NHS England about the role of local authorities, providers and vaccination centres, and hear good practice examples of local partnership responses to encouraging the uptake of the COVID-19 booster. Please find more detail on the webinar and how to sign up at the following link: <https://homeless.org.uk/events/covid-19-booster-uptake-best-practice/>.

CNET 'HOW TO' WORKSHOPS

Following on from the launch of CNet's 'how to' booklets, CNet will be running two workshops in the new year based on the booklets thanks to funding from West Yorkshire Combined Authority and the West Yorkshire Violence Reduction Unit. The workshops are as below.

- How to Set Up a Community Group
Thursday 26 January 2023, 10am to 12:30pm at Cnet
- How to Fundraise & What Makes a Good Application
Thursday 2 February 2023, 10am – 12:30pm at CNet

The workshops are free and open to anyone living or working in the Bradford District. To book your place email saima@cnet.org.uk stating the sessions you wish to attend. Places are limited and allocated on a first come first serve basis.

To read the How to Setup a Community Group booklet, click [HERE](#).
To read the How to Fundraise booklet, click [HERE](#).

CARE ENGLAND'S SURVEY REQUEST FOR CARE PROVIDERS

Care England is deeply concerned over the future funding and workforce challenges facing Adult Social Care due to the lack of central government funding, and is seeking urgent care home and home care provider support by the 13th of January to help argue the case to government via the Sector Pulse Check 2022

Having partnered with Hft, a national charity, to deliver this year's Sector Pulse Check survey which previously focused on learning disability services only, Care England's involvement is expanding the scope of the survey to include older persons' care for the first time creating one of the most significant datasets for England Adult Social Care sector. The annual report will deliver vital data about the financial health of the adult social care sector and the challenges providers are facing. **It has never been more critical that providers engage to provide the key information and evidence essential to lobbying central government for additional support now! as our sector needs to evidence the severity of these issues and seek a resolution which we cannot do without your involvement.**

Please take the time to fill out as much of the survey as you can by the 13th of January, accessible [here](#). To help you prepare, you can find the list of questions prior to completing the online survey [here](#). We ask that the survey is only completed once per organisation and is aimed at a senior leadership or management level. If you have any questions, please contact loan Bishop at ibishop@careengland.org.uk.

INFORMATION FOR: ACCOMMODATION BASED SERVICES

ACUTE RESPIRATORY INFECTION RESOURCE PACK FOR CARE HOMES

Please click [HERE](#) to read the UKHSA Acute Respiratory Infection Resource Pack for Care Homes

Please note that this is a specific resource for care homes. National COVID-19 guidance is available for other settings, such as supported living and domiciliary care.

COVID-19, is a rapidly evolving situation, and guidance may change with little notice. This pack will be updated when national guidance on the management of outbreaks of influenza-like illness (ILI) in care homes is published. Once published, updated guidance will immediately supersede this resource pack. This resource pack will be added to the Care Home Resource pack which is currently being finalised.

IMMEDI-CARE VIRTUAL TRAINING SESSIONS

For details and the timetable for the training, please click [HERE](#) to open the attached information.

For information on how to register for the virtual training, please click [HERE](#).

If you have any questions regarding the training, please contact Angela at acunningham@immedicare.co.uk

INFORMATION REGARDING POWER CUTS FROM CARE ENGLAND

Please read the information regarding power cuts from Care England below.

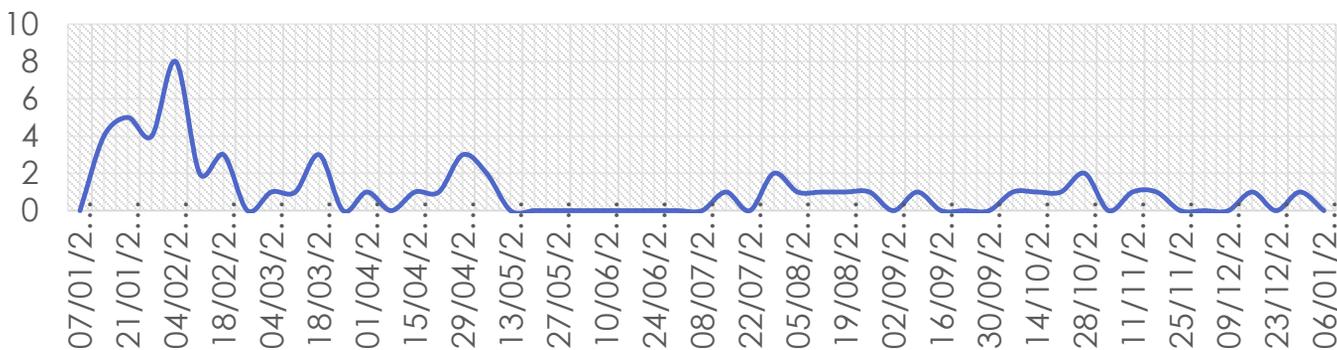
The Energy Networks Association (ENA) has provided power cut information and advice for anyone responsible for running care home services, people who work in a care home setting and those who manage assisted-living residences. This is important to understand in light of the fact that the Department of Health and Social Care has confirmed the care sector is not explicitly eligible to be prioritised for electricity under the Electricity Supply Emergency Code. This was brought to light by Care England in our recent [press release](#). The information and advice can be found [here](#).

The ENA has provided a Health and Social Care Briefing Note which sets out their power cut and business continuity advice. The note can be found [here](#). In addition, they have also provided a Winter Ready Pamphlet for anyone responsible for running care home services, people who work in a care home setting and those who manage assisted-living residences, which can be found [here](#).

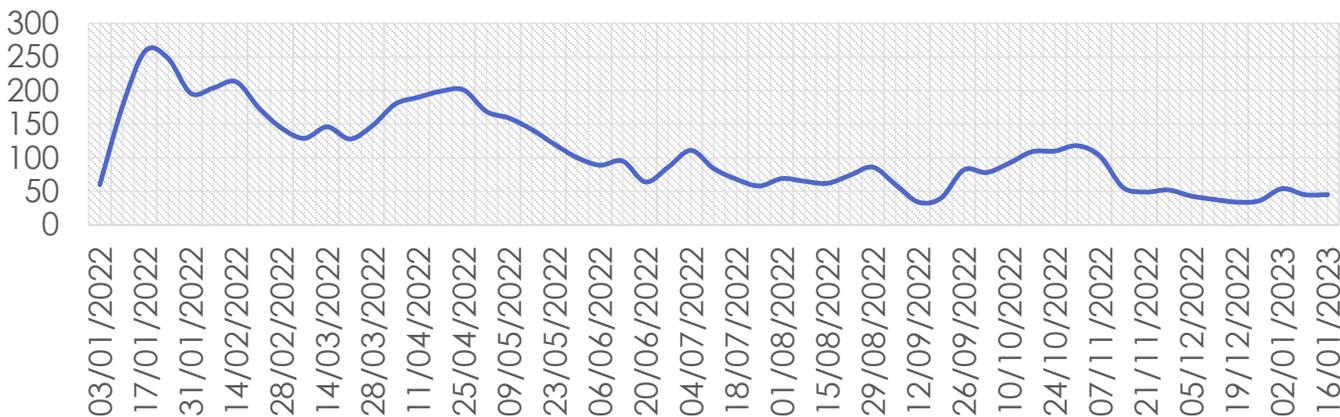
BRADFORD CARE HOMES WEEKLY COVID-19 TRACKER

Please find the data below on Care Homes in the Bradford District for your information. The following data has been provided by the Council's Senior Management Team in the Contract and Commissioning Team.

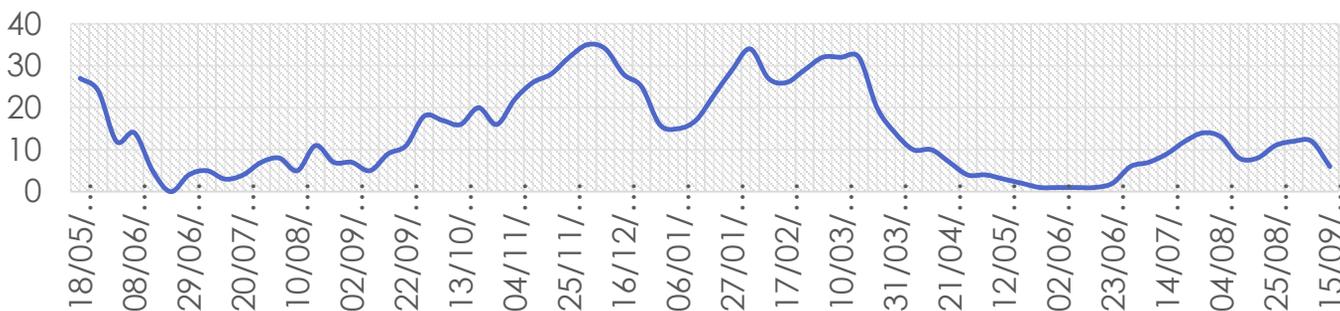
Registered Covid 19 Deaths in Care Homes by Week Ending Date



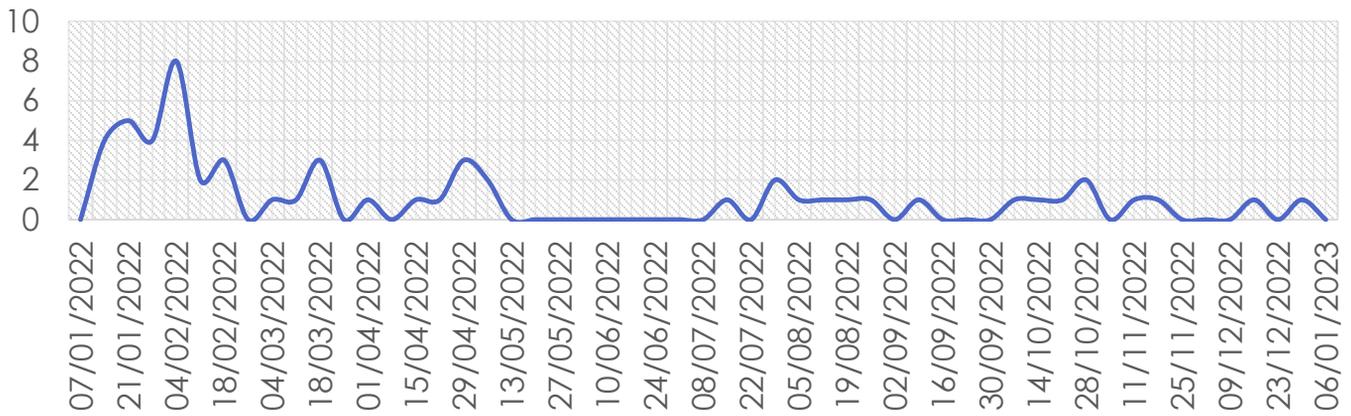
Number of Covid-19 Infections



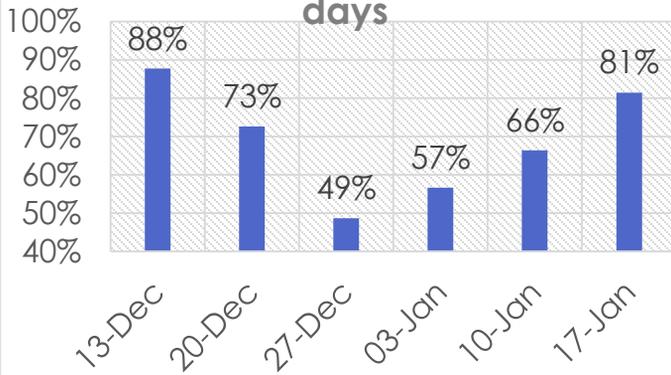
Bradford Care Homes with a Covid-19 Outbreak



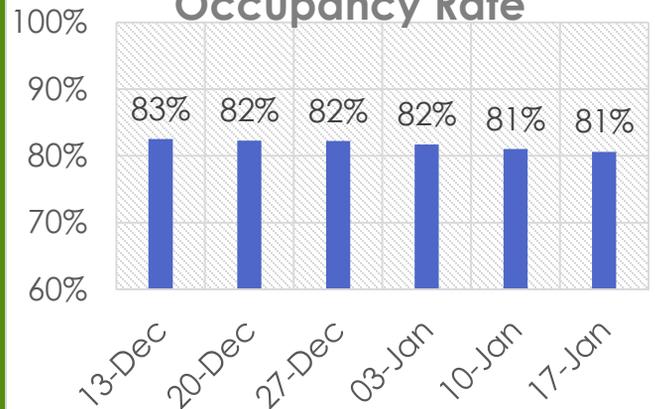
Registered Covid 19 Deaths in Care Homes by Week Ending Date



Bradford Care Home Completed Tracker in last 7 days



Bradford Care Home Occupancy Rate



Data	Latest	Change
Deaths	0	-1
Infections	45	0
Outbreaks	No longer available	
Occupancy	81%	0%
Tracker completed	92%	15%

Data Sources:

Weekly Deaths, Office National Statistics.

Covid Infections, Occupancy and Tracker, NESO Capacity Tracker.

Outbreaks, HPT Bradford

QUARTELY HOME SUPPORT WORKBOOKS

The Contracts Team would like to kindly remind Home Support Providers to complete the Quarterly Home Support Workbooks in full. Capturing information in accordance with the service delivered over each quarter is essential. If you have questions regarding the Home Support Workbooks, please email CommissioningInbox@bradford.gov.uk.

HOSPITAL PROCESS FOR HOME SUPPORT PROVIDERS

By informing the Trusted Assessors based in Bradford Royal Infirmary and Airedale Hospital when service users have been admitted, they will allocate a worker to act as a key worker and support with communication between the wards and service provider to ensure a smooth discharge. The Trusted Assessors can assist with moving and handling and equipment queries as well as ensuring that the current package of care is adequate to meet their needs on discharge. Please use this service as so far only a handful of providers are regularly sending this information. The process is there to assist you and ensure a smooth discharge process as well as improving communication. Please email address the Trusted Assessors at HospitalDTAManagers@Bradford.gov.uk. In addition to the email address there are two duty numbers which are;

AGH 01535 293711 or 01535 293712

BRI 01274 383617 or 01274 364292

Please find the Incident Report Forms used by [Airedale General Hospital](#), [Bradford Royal Infirmary and St. Luke's Hospital](#) by clicking on the relevant link. If you have any concerns regarding the hospital discharge of a service user, please complete the relevant form. The Incident Report Form used by Airedale General Hospital should be returned to Pamela.lambert@bradford.gov.uk. The Incident Report Form used by Bradford Royal Infirmary and St. Luke's Hospital should be returned to BRIReception@bradford.gov.uk.



HEMOCARE ASSOCIATION

Homecare
Association

Please read the following information provided by Homecare Association below.

In [our letter last year to the Prime Minister](#), Rishi Sunak, we warned that demand for homecare is far outstripping supply, with many providers constrained by severe challenges with retention and recruitment of careworkers. We have now received [a reply from Social Care Minister, Helen Whately](#), confirming current social care policy initiatives.

Our request for cost of care exercises to be published looks to have been heeded – [councils are due to publish them on their GOV.UK webpages by 1 February 2023](#). The letter also says that DHSC is contacting local authorities when they need to check on compliance with grant conditions. It states that at least seventy-five per cent of the allocation of funding to local authorities in year one is to be spent on increasing fee rates. They are aware that some local authorities have given some providers one-off cash payments without increasing the fee rate. Others have not yet given any extra money to providers in any form.

Social care featured in the five pledges made by the PM this week to deliver "[peace of mind](#)" to the British public. He stated that "NHS waiting lists will fall and people will get the care they need more quickly" and "The most pressing priority we have is to move people into social care in the communities to get ambulances flowing and make sure people are moving quickly into A&E to be seen."

Rising winter infections have prompted [UKHSA to remind the public](#) of the need to be vaccinated and take care when unwell. The current rules which apply to professional careworkers on infection control and mask wearing are [here](#).

The Department of Health and Social Care have published [guidance for prospective international applicants for health and social care jobs in the UK](#), which you may wish to refer to in your recruitment material.

Further advice has been issued to health and social care organisations to help them include [power cuts](#) in their business contingency plans. Care providers need to be aware that they do not qualify for priority electricity.

Finally, our CEO, Dr Jane Townson, would like to thank members for the many messages of congratulation she has received, following the announcement in the [New Year's Honours List](#).

Jane said she is humbled by the award of an OBE and asks for the spotlight to shine on all homecare workers, managers, and leaders, who dedicate themselves to improving the lives of others with the utmost compassion and commitment.

The Homecare Association is the UK's membership body for homecare providers.

[JOIN HERE.](#)