

# PROVIDER BULLETIN

## ANNUAL CARE FEES UPLIFTS

We are currently implementing the annual care fee uplifts in our internal systems. Please check your remittance information for more details of the uplifts. The uplift process can take some time to complete, so please bear with us whilst we work on this. All uplifts will be backdated to 4<sup>th</sup> April 2022.

If you require any further information about your uplifted rates or any other general rate uplift enquiry, please contact our Commissioning Team at [CommissioningInbox@bradford.gov.uk](mailto:CommissioningInbox@bradford.gov.uk)

## DHSC CARE HOME AND HOME CARE MARKETS SURVEY

On 7 September 2021, the Prime Minister announced changes which will affect the care home and home care provider market. To help understand this market better, DHSC is asking care home and home care providers to complete their survey hosted within Capacity Tracker from the evening of 21 March 2022 onwards.

Care Home and Home Care providers can access the survey from their respective **Manage your care homes** or **Manage your home care provider** pages on Capacity Tracker.

## SPRING BOOSTERS FOR RESIDENTS OF CARE HOMES FOR OLDER ADULTS

Please find a letter from our Director, Claire Armstrong, on the rollout of spring boosters for residents of care homes for older adults [HERE](#).

This follows the advice of the JCVI of an additional booster dose this spring for the most vulnerable individuals in the population. More information can be found [HERE](#).

## REVOKING VACCINATION AS A CONDITION OF DEPLOYMENT ACROSS ALL HEALTH AND SOCIAL CARE CONSULTATION

Legislation revoking vaccination as a condition of deployment (VCOD) in health and social care settings came into force on Tuesday 15 March.

Please find the updated Q&A document [HERE](#).

# ADULT SOCIAL CARE PROVIDER BULLETIN 22 MARCH 2022

Please find today's Adult Social Care Provider Bulletin from Leeds Council [HERE](#).



The banner features the HM Government logo on the left and the NHS logo on the right. In the center, three diverse individuals are shown. Below them, the text reads 'WE'VE BEEN BOOSTED JOIN US - LET'S GET PROTECTED'. At the bottom, a yellow arrow graphic points to a circular 'GET BOOSTED NOW' button, with the URL 'NHS.UK/COVIDVACCINATION' to its right.

## LIBERTY PROTECTION SAFEGUARDS (LPS) CONSULTATION ANNOUNCEMENT

The government has launched a public consultation on proposed changes to the Mental Capacity Act (MCA) Code of Practice for England and Wales, which includes guidance on the new LPS system. The consultation will run for 16 weeks until 7 July 2022. Alongside the consultation are six sets of draft regulations which will underpin the LPS. Four of these will apply in England only, and the remainder will apply to both. The government have published a number of documents which can be found [HERE](#).

## FINANCIAL HARDSHIP INFORMATION

A number of professional organisations and trade unions offer hardship funds for people who are struggling financially. Please follow the links below to access them. Not all sites will be relevant, however, the council website and MoneyHelper website have links to a number of other sites which you may find useful.

[Royal College of Nursing](#) (You don't need to be a member. Covers nurses, midwives, HCSWs, Nursing Associates and Nursing Apprentices)

[Queen's Nursing Institute](#) – (For community nurses.)

[Cavell Nurses' Trust](#) (For nurses, midwives and HCSWs.)

[Royal College of Midwives' Benevolent Fund](#)

[Other sources of help for nurses](#)

[Royal Medical Benevolent Fund](#) (For doctors and medical students.)

[UNISON financial assistance](#) (You need to be a member)

[Pharmacist Support](#)

General advice websites

[MoneyHelper Service \(formerly Money Advice Service\)](#)

[Bradford Council Help with Managing Money and Debt](#)

[Craven Council Benefits & Advice](#)

[North Yorkshire Household Support Fund](#)



What do employers in **social care** know about Universal Credit?

Does it impact on the way they recruit, retain and progress their staff?

How should Jobcentres work with employers in this sector?

Researchers from Manchester Metropolitan University Business School are inviting social care employers operating in **West Yorkshire** to have their say as part of the first major independent study exploring their views and experiences of Universal Credit and related employment policies.

We are looking for **Employers** (anyone with influence/power over recruitment and line management including Owner-Managers, HR managers, line managers) who are willing to take part in a **confidential** interview.

As a major source of employment, and a key focus of the Department for Work and Pension's Way to Work Campaign, we are especially interested in speaking to employers in **social care**.

For more information, contact Dr Katy Jones at [katy.jones@mmu.ac.uk](mailto:katy.jones@mmu.ac.uk) or Dr Calum Carson at [c.carson@mmu.ac.uk](mailto:c.carson@mmu.ac.uk)

Follow us on Twitter [@UC\\_Employers](https://twitter.com/UC_Employers)



The support of the Economic and Social Research Council (ESRC) is gratefully acknowledged (Grant Ref: ES/V004093/1)



## END OF iPad SUPPORT: EMAIL NOTIFICATION

If your service received an NHSX iPad in 2020, you may have received an email notification regarding the Mobile Device Management software and the J24 support services for the iPads ending at the end of June 2022.

We are aware of the support ending for the NHSX iPads and are working with our IT team to find a solution. A further update, including our position statement will be provided in the following weeks.

## REAL TIME SERVICE USER FEEDBACK IN SAFEGUARDING

Following on from updates at SAB Board and Sub Groups, I am pleased to inform you that the Real Time Service User Feedback Project is live. At the end of each service user's safeguarding journey they will receive a copy of the feedback questionnaire with a covering letter explaining why we need their help in completing this. They will receive this questionnaire on closure of their case either:

Handed in person to them by the Social Worker.

Posted to the individual if not seen in person at the point of closure.

There will be a variety of ways in which the individual can respond to BSAB:

- By post – by completing the questionnaire on the reverse of the letter and posting it to us in a pre-paid envelope which is included in the pack.
- Emailing – [joanne.hirst2@bradford.gov.uk](mailto:joanne.hirst2@bradford.gov.uk) to ask for a copy of the questionnaire to be sent, so that they can email their answers back to us
- Call 07812 490695 – (Jo Hirst) with the request to leave a message if I am unable to answer the phone.
  - By emailing to ask for a telephone appointment so that Jo Hirst can call them
- Snap Survey – Complete the questionnaire on-line by scanning the QR Code at the bottom of the page or by going to <https://online1.snapsurveys.com/rlejfh> to submit their answers on-line.

Responses from all response mechanisms will be collated by Jo Hirst and any issues or themes reported to Rob Studzinski. Quarterly updates will be provided to relevant Sub Groups and SAB. As this is a pilot project, adaption may be required and response rate/ comments on completion of the questionnaire etc. will be closely monitored and action taken as necessary following discussion with involved parties.

### **This is where we need your help!**

Please could we ask that professionals within your agency or organisation promote the survey when they have contact with service users to explain that they may be given/ sent this questionnaire at the end of their safeguarding journey, along with highlighting the potential for implementing change/ improvement as a result of their feedback.

**[Visiting arrangements in care homes](#)**

Page summary:

Sets out how care homes can support families and visitors to visit residents.

Change made:

Updated section 1.3 to reflect regulations revoking vaccination as a condition of deployment came into force on 15 March 2022.

People working or volunteering in care homes are no longer required to have received a COVID-19 vaccine to enter the premises.

Time updated:

9:08am, 15 March 2022

**[Coronavirus \(COVID-19\): providing home care](#)**

Page summary:

Information for those providing personal care to people living in their own home during the coronavirus outbreak.

Change made:

Easy read version updated to reflect changes in the self-isolation rules.

Time updated:

10:00am, 15 March 2022

**[COVID-19: infection prevention and control \(IPC\)](#)**

Page summary:

Guidance on infection prevention and control for seasonal respiratory infections including SARS-CoV-2.

Change made:

Updated to clarify the recommended use of PPE.

Time updated:

4:43pm, 15 March 2022

**[Two years on: How has the coronavirus \(COVID-19\) pandemic changed people's daily lives?](#)**

Page summary:

Exploring the attitudes and behaviours of different social groups in relation to the coronavirus (COVID-19) pandemic, and feelings of returning to normal.

Change made:

First published.

Time updated:

9:30am, 16 March 2022

**[PPE distribution \(England\): 1 February to 28 February 2022](#)**

Page summary:

Experimental statistics showing the latest number of personal protective equipment (PPE) items distributed for use by health and social care services in England.

Change made:

First published.

Time updated:

9:30am, 17 March 2022

**[Mental Capacity \(Amendment\) Act 2019: Liberty Protection Safeguards \(LPS\)](#)**

Page summary:

Legislation and guidance on the Liberty Protection Safeguards (LPS) and the latest information on progress towards their implementation.

Change made:

Added links to the consultation on the proposed changes to the Mental Capacity Act Code of Practice and implementation of the Liberty Protection Safeguards.

Time updated:

3:54pm, 17 March 2022

**[COVID-19 vaccination: spring booster resources](#)**

Page summary:

Information on the spring booster dose for eligible individuals.

Change made:

Updated the 'If you have not had all your vaccinations' section in the spring booster guide and leaflet.

Time updated:

8:05pm, 18 March 2022

**[Visiting arrangements in care homes](#)**

Page summary:

Sets out how care homes can support families and visitors to visit residents.

Change made:

Updated to reduce the duration of outbreak management in care homes from 14 days to 10 days.

Time updated:

9:21am, 22 March 2022